

Developmental Disability Registry (DDR) Identity Card

Overview

The Developmental Disability Registry (DDR) identity card aims to help cardholders with disabilities integrate into society and live independently, as the information on the card helps members of the public identify and extend appropriate assistance to the cardholders, giving caregivers more peace of mind.

Who Can Apply

Applicants should be:

- Singapore Citizen or Permanent Resident
- Certified to have one or more of the following permanent disabilities:
 - Physical disability
 - Deafness/ hard of hearing
 - Visual impairment
 - Intellectual disability
 - Autism

The card was first introduced to support caregivers of persons with developmental disabilities; eligibility has since been extended to all persons with disabilities.

How To Apply

Please apply through any of the DDR-registered agencies (Please refer to **Appendix A**). If you are not a client of any of the DDR-registered agencies, you can approach Bizlink.

Bizlink Centre Singapore Ltd

Email: DDR@bizlink.org.sg

Contact number: 6449 5652

Operating hours: 8.30am to 5.30pm

Address: 512 Chai Chee Lane, #01-09, Singapore 469028

*Refer to **Appendix B** for Frequently Asked Questions.*

Appendix A: DDR-registered agencies

DDR identity cards are issued by the following agencies:

1) **Association For Persons With Special Needs**

- Chao Yang School
- Centre for Adults
- Delta Senior School
- Katong School
- Tanglin School

2) **Autism Association (Singapore)**

- Eden Centre for Adults (Clementi & Hougang)
- Eden Children's Centre (Clementi & Simei)
- Eden School

3) **Autism Resource Centre (ARC)**

- ARC(S) Employability and Employment Centre
- Pathlight School

4) **AWWA**

- AWWA Early Intervention Continuum (EIC)
- AWWA School
- AWWA Community Integration Service

5) **Bishan Home for the Intellectually Disabled**

- Bishan Home
- Bishan Home – Day Activity Centre

6) **Bizlink Centre Singapore Ltd**

7) **Cerebral Palsy Alliance Singapore (CPAS)**

- CPAS Day Activity Centre
- CPAS Early Intervention Programme for Infants and Children
- CPAS Goodwill, Rehabilitation and Occupational Workshop
- CPAS Special School
- CPAS Therapy Rehabilitation

8) **Christian Outreach to the Handicapped**

- Emmanuel Activity Centre for Persons with Disabilities@ Tampines
- Emmanuel Activity Centre for Persons with Disabilities@ Toa Payoh

9) [Down Syndrome Association \(Singapore\)](#)

- Adult Enhancement Programme
- Enrichment Programme

10) [Fei Yue Community Services](#)

- Fei Yue Early Intervention Programme for Infants and Children (EIPIC)

11) [Grace Orchard School](#)

12) [Lighthouse School](#)

13) [Metta Welfare Association](#)

- Metta Preschool @ Punggol
- Metta Preschool @ Simei

14) [Movement for the Intellectually Disabled of Singapore \(MINDS\)](#)

- MINDS Eunus Training Development Centre
- MINDS Faber Training Development Centre
- MINDS Fernvale Gardens School
- MINDS Idea Employment Development Centre
- MINDS Job Placement/ Job Support
- MINDS Jurong Training Development Centre
- MINDS Lee Kong Chian Gardens School
- MINDS MYG (*formerly known as MINDS Youth Group*)
- MINDS Towner Gardens School
- MINDS Woodlands Employment Development Centre
- MINDS Woodlands Gardens School
- MINDS Yishun Training Development Centre
- MINDSville@ Napiri
- SIA-MINDS Employment Development Centre

15) [Rainbow Centre](#)

- Rainbow Centre Admiral Hill School
- Rainbow Centre Early Intervention Programme (Margaret Drive)
- Rainbow Centre Early Intervention Programme (Yishun Park)
- Rainbow Centre Margaret Drive School
- Rainbow Centre Yishun Park School

16) [Singapore Association for the Deaf \(SADeaf\)](#)

17) [Singapore Association of the Visually Handicapped \(SAVH\)](#)

18) [Singapore Cheshire Home](#)

19) [SPD](#)

20) [St. Andrew's Mission Hospital](#)

- St. Andrew's Autism School
- St. Andrew's Autism Centre – Day Activity Centre

21) [SUN-DAC Centre for the Disabled](#)

- (Bedok South, Choa Chu Kang & Upper Thomson)

22) [Thong Kheng Welfare Services Society](#)

- Blue Cross Thong Kheng Home
- Blue Cross Thong Kheng Home – Day Activity Centre

23) [Thye Hua Kwan Moral Society](#)

- THK Home for Disabled @ Eunos

24) [TOUCH Community Services Ltd](#)

- TOUCH Ubi Hostel
- TOUCH Centre for Independent Living

Appendix B: Frequently Asked Questions

1. I have lost or damaged my card, where can I get a replacement?

Please contact the social service agency that you are attending or known to. If you attend a mainstream school or do not receive any service provided by the SSAs in Appendix A, please approach Bizlink.

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2. What do I do if I found my old card which was misplaced earlier on?

You can cut and dispose of the old card accordingly.

3. Are there benefits/ discounts with vendors for cardholders?

The DDR benefits scheme is undergoing a review. You can check in with vendors if they extend any benefits or discounts to DDR cardholders.

4. Does my DDR card allow me to access handicap toilets in public areas or be allocated longer Green Man time (i.e. Green Man+) at signalised pedestrian crossings?

Some handicap toilets in public areas in Singapore require card access to enter. You may apply for the Persons with Disabilities Concession Card (PWDCC) to access such toilets.

You may also apply for the PWDCC to be allocated longer Green Man time at signalised pedestrian crossings.

For more information about the Persons with Disabilities Concession Card, please visit: www.enablingguide.sg/im-looking-for-disability-support/transport/persons-with-disabilities-concession-card

For more information about Green Man+, please visit: www.lta.gov.sg/content/ltagov/en/getting_around/driving_in_singapore/intelligent_transport_systems/green_man.html

Terms and Conditions

- The DDR identity card has been administered by SG Enable since 1 October 2020.
- The card is issued at the sole and absolute discretion of DDR-registered agencies (refer to **Appendix A**).
- The use of the card is deemed as acceptance of the following terms and conditions by SG Enable and all participating companies:
 - i. The card is not transferable and may only be used by clients who are issued the card.
 - ii. The benefits may only be extended upon presentation of a valid card. The card has no cash value.
 - iii. The card must not be altered, tampered or modified in any manner.
 - iv. Lost or stolen cards must be immediately reported to the registered social service agencies that had issued the card.
 - v. The card remains the property of SG Enable and must be returned upon request. Misuse of the card or its accompanying benefits may result in termination of the card or withdrawal of benefits without refund or compensation.
 - vi. SG Enable reserves the right to modify the structure, benefits and other features of the card, including these terms at any time. Use of the card by a cardholder will be deemed as acceptance of any amendment to the benefits, terms and conditions of the card. SG Enable will not be liable for loss or damage resulting thereof.
 - vii. SG Enable shall not be liable for any errors or omissions within these terms and conditions. SG Enable reserves the right to final interpretation of these terms and conditions.
 - viii. SG Enable has no responsibility or obligation with respect to purchases or sales (including no responsibility or obligation for disputes between an individual cardholder and any participating vendor).