

Enabling Services Hub (ESH)

(Commonly Asked Questions by Caregivers of SPED students)

1. I have selected to enrol my child in ESH@Jurong or ESH@Punggol. As they do not have a physical space ready, would it affect my child's enrolment?

No, your child's enrolment will not be affected. ESH programmes and activities will be conducted at community partners' sites and other alternative sites. Please contact ESH@Jurong or ESH@Punggol directly for more information about their schedules of activities.

Enabling Services Hub	Partner Social Service Agency	Contact Details	Service Region
ESH@Jurong [new]	TOUCH Community Services	Call: 6022 8264 Email: ESH_Jurong@touch.org.sg <i>*physical space to be ready in 2025</i>	Jurong East, Jurong West, Clementi, Queenstown
ESH@Punggol [new]	SPD	Call: 6040 7112 Email: ESH_Punggol@spd.org.sg <i>*physical space to be ready in 2025</i>	Punggol, Hougang, Sengkang, Serangoon

2. What is the key difference between Sheltered Workshop (SW), Day Activity Centre (DAC) and ESH?

SWs provide vocational training to persons with disabilities aged 18 and above who do not possess the competencies or skills for either open employment or production workshop. Sheltered Workshops provide tasks where the processes are either simpler or can be broken down.

DACs are centre-based facilities that provide care and skills training to persons with disabilities aged 18 and above who are unable to take up open employment or attend Sheltered Workshops. Their programmes are designed to equip persons with disabilities with daily living skills and community living skills to maximise their independence. The activities aim to meaningfully occupy persons with disabilities with social and recreational activities.

ESH brings a range of flexible and accessible on-site services closer to the homes of persons with disabilities. These services include bite-sized continual education and learning courses, as well as inclusive activities and events that engage and connect persons with disabilities to the community. ESH also offers support and services for caregivers such as respite care services, connecting them to support groups and

providing training programmes. Persons with disabilities and their caregivers can sign up for the programmes and activities offered based on their needs and preferences.

3. What are the operating hours of ESH?

ESH operates from Mondays to Fridays between 8.00am and 5.30pm but programmes may run on the weekends.

4. Can ESH offer full-day programmes for my child from Mondays to Fridays?

ESH does not offer full-day programmes per se; instead, clients can choose from a range of curated courses and activities and sign up on a first-come-first-serve basis. You are strongly encouraged to stay updated on the calendar of activities and register early for desired programmes.

5. If I have selected ESH as the long-term option for my child, can I change my mind later?

Yes, you can approach the ESH social worker at any time for information and referral to other disability services.

6. Can my child attend ESH programmes on those days that they are not attending DAC?

While priority will be given to persons with disabilities who are not enrolled in any government-funded disability services, your child is still strongly encouraged to participate in ESH's inclusive activities and connect with the community.

7. Can I choose to sign my child up for the [Supported Transition and Engagement Programme \(STEP\)](#) or ESH programmes while waiting to be enrolled in DAC/SW?

Yes, SPED graduates can join STEP or ESH programmes/services as long as they meet the eligibility criteria (i.e., aged 18 to 60 years old, residing within the service coverage, certified with permanent disability, not enrolled in a government-funded adult disability programme such as DAC or SW).

8. Does ESH provide transport for my child to attend ESH programmes?

The ESH Team will have to assess the needs of the client on a case-by-case basis.

9. Will ESH provide meals for my child when they are attending full-day programmes?

Meals will not be provided for clients at ESH since its programmes are structured around activities by community partners. As such, you will have to make the necessary arrangements for your child to have their meals.

10. Do I need to pay to send my child for ESH programmes or inclusive events? Is there any chargeable fee?

No, fees are currently waived and you are not required to pay for your child to participate in the ESH programmes at this time.

11. Can ESH help my child to find a job?

You may approach the ESH social worker who will provide you with information on the employment support available for persons with disabilities.

12. Where can I find more information about ESH programmes?

Please visit the website www.esh.sg for more details or contact SG Enable at 1800-8585-885.