

Developmental Disability Registry (DDR) Identity Card (ID)

1. Description

- Caregivers of persons with developmental disabilities are often concerned about the safety and well-being of their wards. The Developmental Disability Registry (DDR) Identity (ID) card was introduced with the aim of helping them integrate into society and live independently to the best of their ability. The information on the card will help members of the public identify and extend appropriate assistance to them, giving caregivers a better peace of mind.
- More info: <https://www.ncss.gov.sg/GatewayPages/Social-Services/Adult-with-Disabilities/DDR-ID-Card>

2. Benefits of the Card

- The DDR ID card offers a benefits scheme that provides cardholders with discounted rates for services and access to various facilities. Cardholders can also enjoy discounted rates for products, services and access to facilities offered by participating companies.

3. Terms and Conditions

- The DDR is administered by SG Enable with effect from 1 October 2020.
- Application is open to all Singapore citizens and Singapore permanent residents. To qualify for the DDR ID card, the person should have a verified disability condition such as intellectual disability/ autism.
- The DDR ID Card is issued at the sole and absolute discretion of DDR-registered agencies (refer to **Appendix A**).
- The use of the DDR ID card is deemed as acceptance of the following terms and conditions by SG Enable and all participating companies:
 - i. The DDR ID Card is not transferable and may only be used by clients who are issued the card.
 - ii. The benefits may only be extended upon presentation of a valid DDR ID card. The DDR ID card has no cash value.
 - iii. The DDR ID card must not be altered, tampered or modified in any manner.
 - iv. Lost or stolen DDR ID Cards must be immediately reported to the registered social service agencies that had issued the DDR ID card.
 - v. The DDR ID card remains the property of SG Enable and must be returned upon request. Misuse of the DDR ID Card or its accompanying benefits may result in termination of the DDR ID Card or withdrawal of benefits without refund or compensation.
 - vi. SG Enable reserves the right to modify the structure, benefits and other features of the DDR ID Card, including these terms at any

time. Use of the DDR ID Card by a cardholder will be deemed as acceptance of any amendment to the benefits, terms and conditions of the DDR ID card. SG Enable will not be liable for loss or damage resulting there from.

- vii. SG Enable does not negotiate or guarantee prices or terms made by participating vendors to cardholders through the DDR ID Card Benefits Scheme.
- viii. SG Enable shall not be liable for any errors or omissions within these terms and conditions. SG Enable reserves the right to final interpretation of these terms and conditions.
- ix. SG Enable has no responsibility or obligation with respect to purchases or sales (including no responsibility or obligation for disputes between an individual cardholder and any participating vendor).

4. Application process

- The DDR ID can be applied through the DDR registered agencies (Please refer to **Appendix A**). If the applicant is not a client of any agency, he/she can approach Bizlink.
- Email: DDR@bizlink.org.sg
- Contact number: 6449 5652
- Office hours: 8.30am to 5.30pm

Refer to **Appendix B** for Frequently Asked Questions.

Appendix A: DDR-registered agencies

The DDR ID cards may be issued by the following social services agencies serving persons with disabilities registered with DDR:

1) **Asian Women's Welfare Association (AWWA)**

- AWWA Early Years Centre
- AWWA School
- AWWA Community Integration Service

2) **Association For Persons With Special Needs**

- Chao Yang School
- Katong School
- Tanglin School
- Delta Senior School
- Centre for Adults

3) **Autism Association (Singapore)**

- Eden Children's Centre (Clementi & Simei)
- Eden Centre for Adults (Clementi & Hougang)
- Eden School

4) **Autism Resource Centre (ARC)**

- Pathlight School
- ARC(S) Employability and Employment Centre

5) **Bishan Home for the Intellectually Disabled**

- Bishan Home
- Bishan Home – Day Activity Centre

6) **Bizlink Centre Singapore Ltd**

7) **Christian Outreach to the Handicapped**

- Emmanuel Activity Centre for Persons with Disabilities@ Tampines
- Emmanuel Activity Centre for Persons with Disabilities@ Toa Payoh

8) **Down Syndrome Association (Singapore)**

- Adult Enhancement Programme
- Enrichment Programme

9) **Fei Yue Community Services**

- Fei Yue Early Intervention Programme for Infants and Children (EIPIC)

10) **Metta Welfare Association**

- Metta Preschool @ Simei
- Metta Preschool @ Punggol

11) **Movement for the Intellectually Disabled of Singapore (MINDS)**

- MINDS Fernvale Gardens School
- MINDS Lee Kong Chian Gardens School
- MINDS Towner Gardens School
- MINDS Woodlands Gardens School
- MINDS Eunus Training Development Centre
- MINDS Faber Training Development Centre
- MINDS Jurong Training Development Centre
- MINDS Yishun Training Development Centre
- MINDS Job Placement/ Job Support
- MINDS Idea Employment Development Centre
- SIA-MINDS Employment Development Centre
- MINDS Woodlands Employment Development Centre
- MINDSville@ Napiri – Children's Wing
- MINDSville@ Napiri – Home
- MINDSville@ Napiri – Hostel
- MINDS MYG (*formerly known as MINDS Youth Group*)

12) **Rainbow Centre**

- Rainbow Centre Margaret Drive School
- Rainbow Centre Early Intervention Programme (Margaret Drive)
- Rainbow Centre Early Intervention Programme (Yishun Park)
- Rainbow Centre Yishun Park School
- Rainbow Centre Yishun Park School (Woodlands)

13) **SPD**

14) **St. Andrew's Mission Hospital**

- St. Andrew's Autism School
- St. Andrew's Autism Centre – Day Activity Centre

15) **Lighthouse School**

16) Presbyterian Community Services

- **Grace Orchard School**

17) **Singapore Association of the Visually Handicapped (SAVH)**

18) **Singapore Association for the Deaf (SADeaf)**

- Community Services

19) **Singapore Cheshire Home**

- Singapore Cheshire Home Residential Care
- Singapore Cheshire Home Day Care

20) **Cerebral Palsy Alliance Singapore (CPAS)**

- CPAS Day Activity Centre
- CPAS Early Intervention Programme for Infants and Children
- CPAS Goodwill, Rehabilitation and Occupational Workshop
- CPAS Special School
- CPAS Therapy Rehabilitation

21) **SUN-DAC Centre for the Disabled**

(Bedok South, Choa Chu Kang & Upper Thomson)

22) **Thong Kheng Welfare Services Society**

- Blue Cross Thong Kheng Home
- Blue Cross Thong Kheng Home – Day Activity Centre

23) **TOUCH Community Services Ltd**

- TOUCH Ubi Hostel
- TOUCH Centre for Independent Living

24) **Thye Hua Kwan Moral Society**

- THK Home for Disabled @ Eunos

Source: <https://www.ncss.gov.sg/GatewayPages/Social-Services/Adult-with-Disabilities/DDR-ID-Card>

Appendix B: Frequently Asked Questions (For Public)

1. What is a DDR card?

Caregivers of persons with developmental disabilities are often concerned about the safety and wellbeing of their wards. The DDR care was introduced with the aim of helping them integrate into society and live independently to the best of their ability. The information on the card will help members of the public identify and extend appropriate assistance to them, giving caregivers a better peace of mind.

For more information, please refer to NCSS website: <https://www.ncss.gov.sg/GatewayPages/Social-Services/Children-and-Youth-with-Special-Needs/DDR-ID-Card>

2. What is the criteria to qualify for DDR ID?

To qualify for the DDR ID card, the person should have a verified disability condition such as intellectual disability, autism spectrum disorder.

3. How do I apply for DDR card?

To apply for DDR card, please contact the social service agency the person with disability is attending such as SPED school, EPIC centers or other disability agencies.

If the person with disability is attending a mainstream school or is not receiving any service provided by the disability agencies, please approach Bizlink.

Email: DDR@bizlink.org.sg

Contact number: 6449 5652

Office hours: 8.30am to 5.30am

4. What are the benefits of having a DDR card?

There are many benefits of having a DDR card. Information on the card will be helpful for members of the public to identify and extend appropriate assistance when need. In addition, the DDR card also offers discounted rates for services and access to facilities offered by participating companies.

For more information about the participating companies please refer to NCSS website: <https://www.ncss.gov.sg/GatewayPages/Social-Services/Children-and-Youth-with-Special-Needs/DDR-ID-Card>

5. I have lost or damaged my card, where can I get a replacement?

Please contact the social service agencies the person with disability is attending such as SPED school, EPIC centers or other disability agencies.

If the person with disability is attending mainstream school or is not receiving any service from any disability agencies, please approach Bizlink.

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6. What am I supposed to do if I found my old DDR card which was misplaced earlier on?

You can cut and dispose the old card accordingly.