

Frequently Asked Questions (FAQ) – Disability Verification Form (DVF)

About the DVF

Q1: What is the DVF, and why do I need it to apply for disability schemes and services?

The Disability Verification Form (DVF) serves as the standardised way for persons applying for MSF disability schemes and services, and some selected Government disability schemes to verify their disability status. The DVF has to be completed by a registered Healthcare Professional based on an individual's disability type.

Today, persons with disabilities need to produce multiple medical documents or assessments to verify their disability status each time they apply for disability schemes and services. With the DVF, persons with disabilities will only need to submit the DVF once to verify their disability status.

Persons with disabilities may be required to meet other eligibility criteria and needs assessment based on specific schemes and services (e.g. age, income, level of support needed etc.). Depending on the specific scheme or service, additional medical documents or assessments may be required to verify the level of support needed.

Q2: I already have a medical report, assessment or diagnosis of my disability. Why do I still need to submit a DVF?

The standardised Disability Verification Form ensures all necessary disability information is captured consistently in order to determine an individual's disability status, i.e. disability type, severity/level of support needed, condition (if relevant), permanence.

Today, medical reports capture this information inconsistently, making it difficult to accurately and consistently determine an individual's disability status.

Given the above, verification must be done via the Disability Verification Form completed by a registered Healthcare Professional.

Other medical documents will not be accepted. The medical documents you have obtained can be used to support the completion of the form.

Eligibility for Disability Schemes and Services

Q3: Who is eligible for MSF disability schemes and services?

Persons with a permanent disability based on any one of the following:

- a. Physical Disability: Requires some assistance with at least one of the six Activities of Daily Living due to physical impairment
- b. Moderate visual impairment or worse in the better eye
- c. Moderate hearing loss or worse in the better ear
- d. Intellectual disability
- e. Autism

Proof of Disability must be provided using the DVF completed by a registered Healthcare Professional.

Persons with disabilities may be required to meet other eligibility criteria and needs assessment based on specific schemes and services (e.g. age, income, level of support needed etc.). Depending on the specific scheme or service, additional medical documents or assessments may be required to verify the level of support needed.

If an individual does not have a verified disability status, he/she is not eligible for MSF disability schemes and services. Your application may still be considered on an exceptional basis.

For other selected Government disability schemes requiring DVF, only individuals with a verified disability status will be eligible for these schemes. Based on the specific scheme, persons with disabilities may be required to meet other eligibility criteria (e.g. age, income etc.).

Obtaining a Completed Disability Verification Form

Q4: Who can complete my Disability Verification Form?

Persons who require a Disability Verification Form can approach any of the following **registered Healthcare Professionals** (according to disability type):

1. Physical Disability:

- a. **Adults and Children 8 years and above:** Registered Doctor¹, Physiotherapist², Occupational Therapist³, or Nurse⁴.
- b. **Children below 8 years old⁵:** Registered Paediatrician.

¹ Doctors who are under full or conditional registration with the Singapore Medical Council and possess the necessary licence(s). This includes the doctor or the doctor's organisation holding the relevant and valid Healthcare Services Act (HCSA) licence(s).

² Physiotherapists who are under full, conditional or restricted registration with the Allied Health Professions Council ("AHPC").

³ Occupational therapists who are under full, conditional or restricted (restricted scope classification - "Physical dysfunction / Adults and older adults" only) registration with AHPC.

⁴ Registered nurses who are under full or conditional registration with the Singapore Nursing Board.

⁵ Unless the child is bedridden, in which case 1(a) applies.

2. **Deafness / Hard-of-Hearing:** Registered Ear, Nose, and Throat (ENT) Specialist or Audiologists registered with Society for Auditory Professionals Singapore (SAPS).
3. **Visual Impairment:** Registered Ophthalmologist or Optometrist under full or conditional registration with the Optometrists and Opticians Board.
4. **Intellectual Disability:** Registered Paediatrician, Psychiatrist, or Clinical/Educational Psychologist registered as members of Singapore Psychological Society (SPS) and/or Singapore Registry of Psychologists (SRP) practicing in public/private hospitals, social service agencies and private clinics.
5. **Autism:** Registered Paediatrician, Psychiatrist, or Clinical/Educational Psychologist registered with SPS and/or SRP practicing in public/private hospitals, social service agencies and private clinics.

See the list of registered healthcare professionals [here](#).

Q5: I paid a fee for my Disability Verification Form, but was informed I don't qualify for disability support. Can I get a refund?

Today, refund for medical reports or disability assessments will not be provided, regardless of whether the person qualifies for the scheme or service.

Please refer to [Enabling Guide](#) for information on the eligibility criteria for MSF's disability schemes and services, including the types of disabilities supported, before proceeding to obtain the Disability Verification Form and apply for MSF disability schemes and services.

Q6: Are there subsidies for assessment or Disability Verification Form completion by registered Healthcare Professionals?

Today, MSF does not provide refunds for medical reports or disability assessments, regardless of whether the person qualifies for the scheme or service. There are no subsidies for Disability Verification Form completion.

Q7: Can I appeal if my disability verification outcome is unsuccessful?

There is no appeal to change the disability verification outcome. If there is a change in your condition, you may submit a new Disability Verification Form.

If you require disability support from MSF disability schemes and services, you may contact the relevant scheme administrator. Your application may still be considered on an exceptional basis.

Note: Information is accurate as of 8 September 2025. For the latest updates, please visit www.enablingguide.sg or go directly to: enablingguide.sg/disability-verification