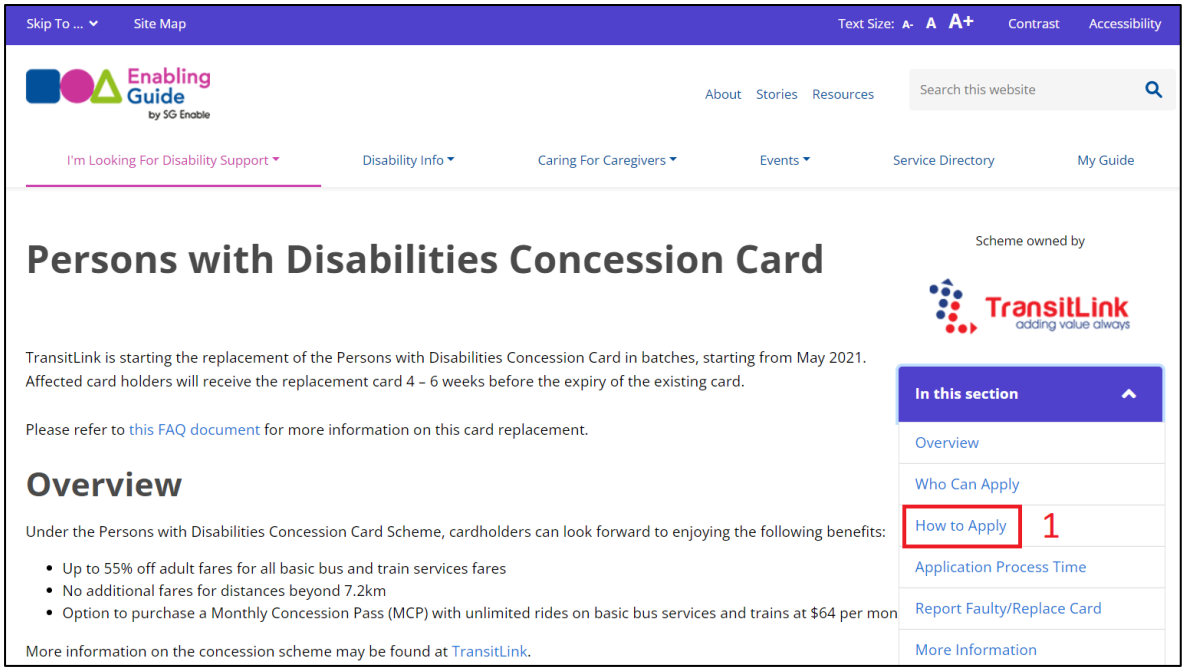
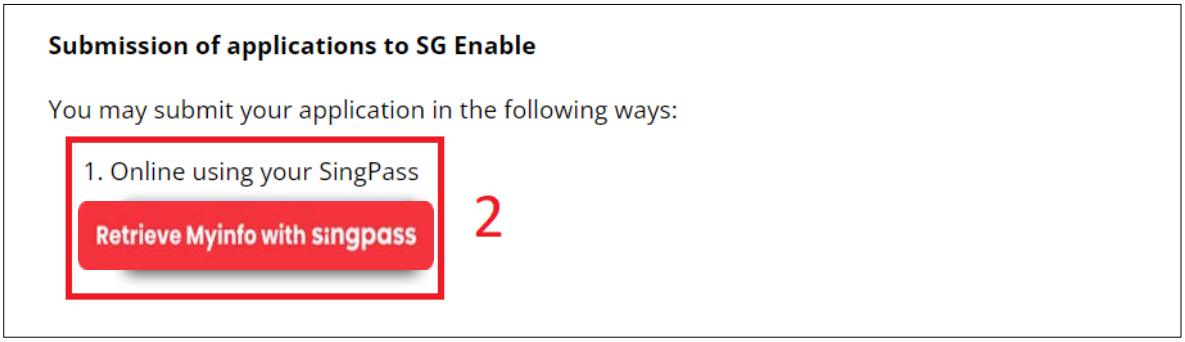
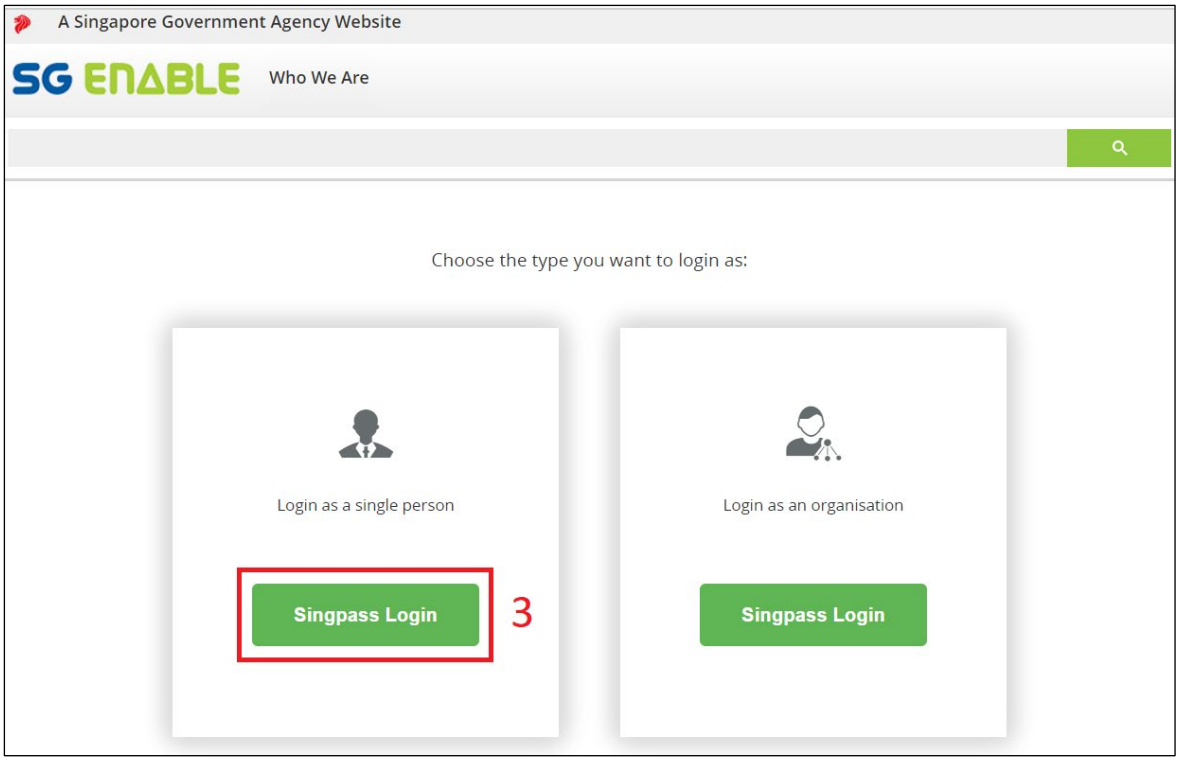
STEP-BY-STEP GUIDE TO ESERVICE PWDCC SUBMISSION

Step 1: Locate the eService link on our Enabling Guide website

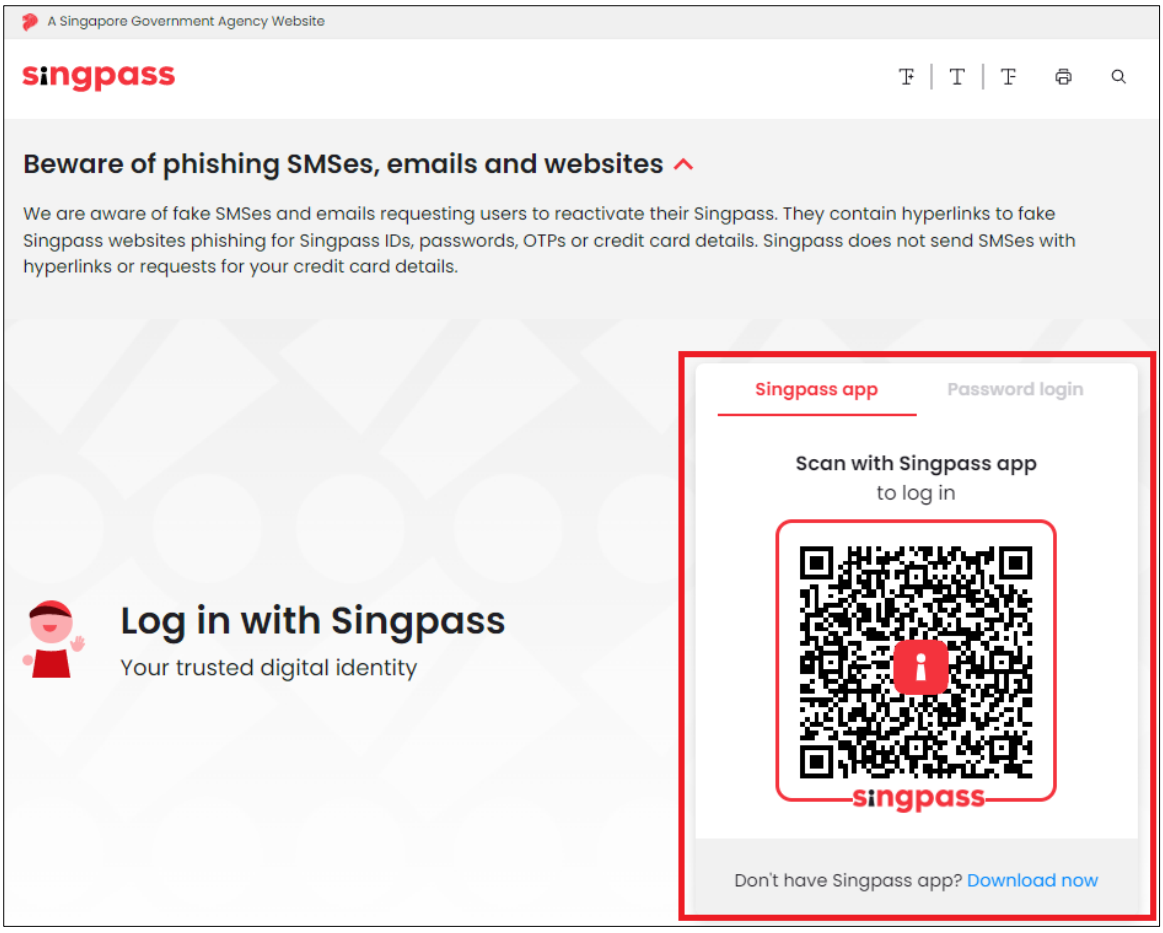
(https://www.enablingguide.sg/im-looking-for-disability-support/transport/persons-with-disabilities-concession-card)



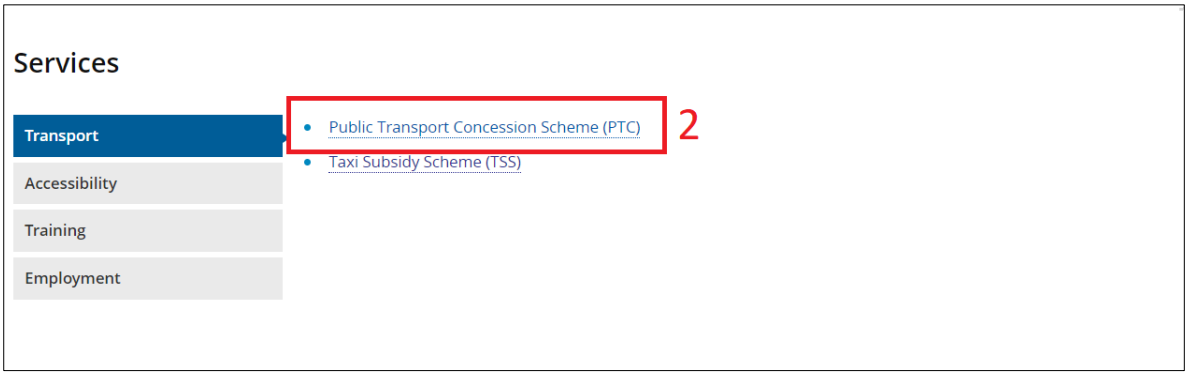




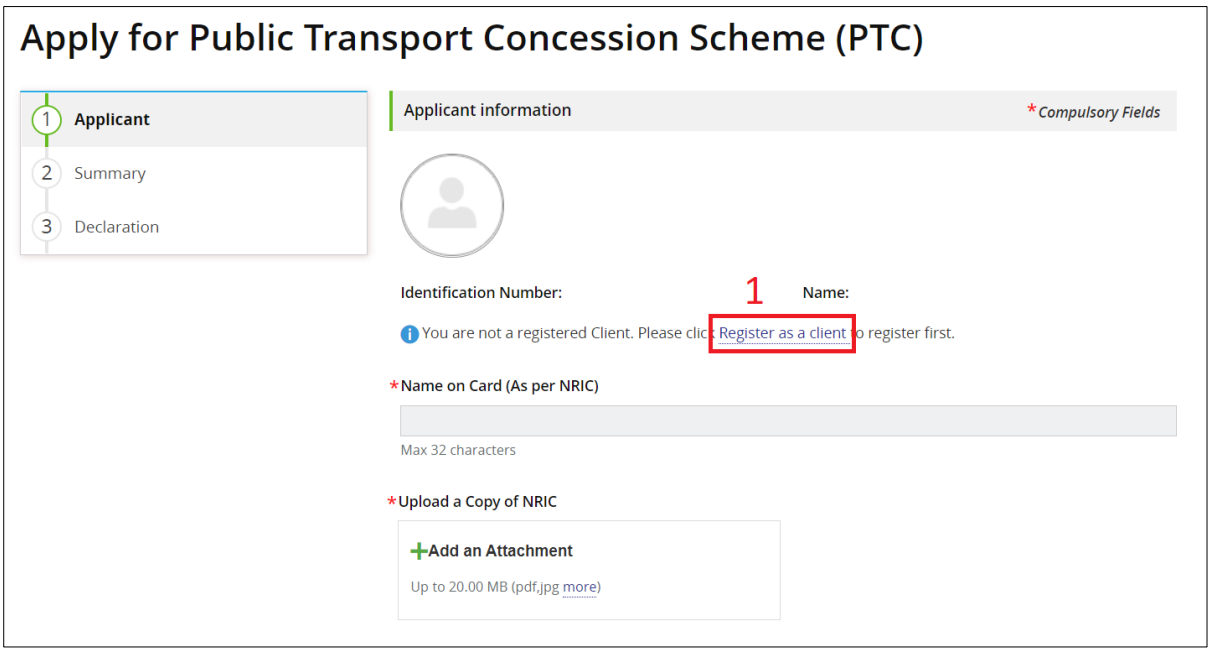
Step 2: Log in using the SingPass of the beneficiary (Note: Log in via SingPass Mobile or Password Login)

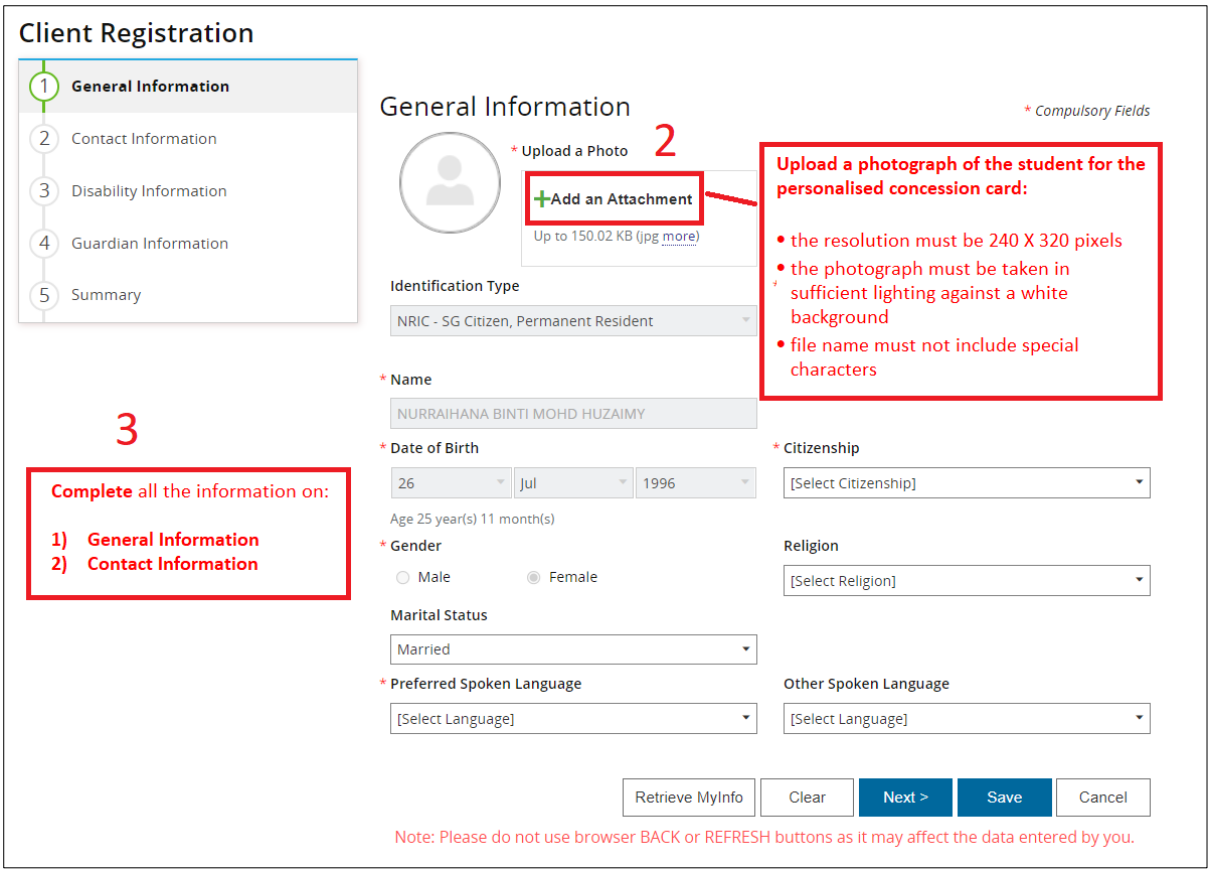


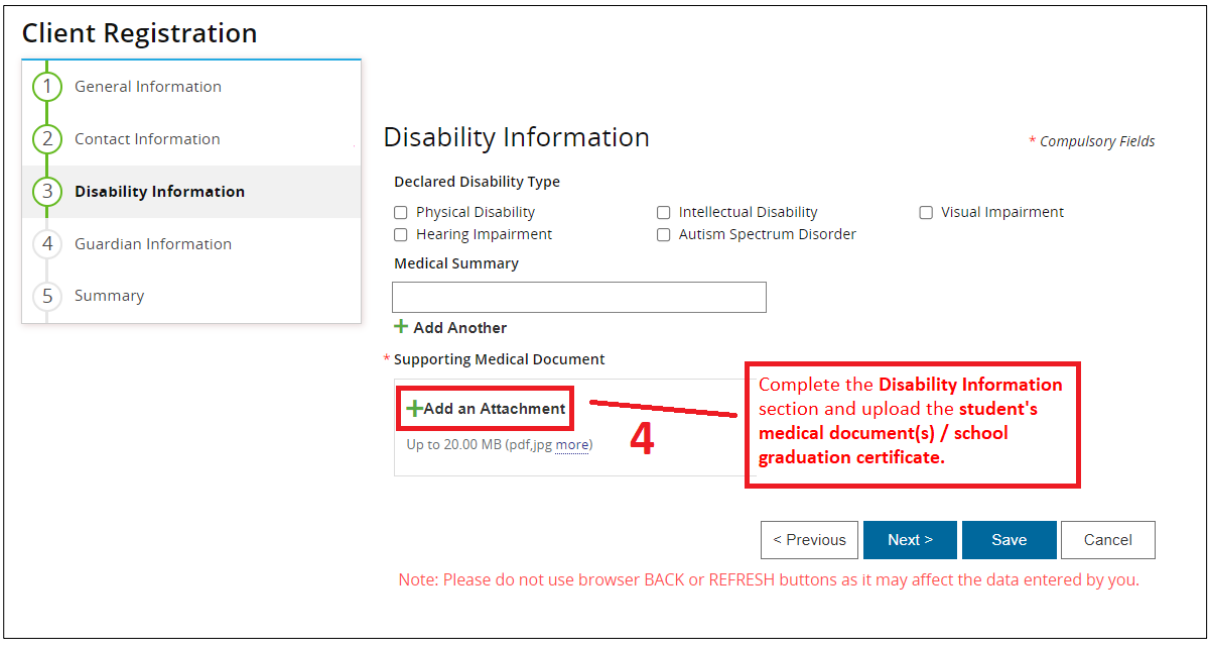
Step 3: Access the PTC Scheme webpage

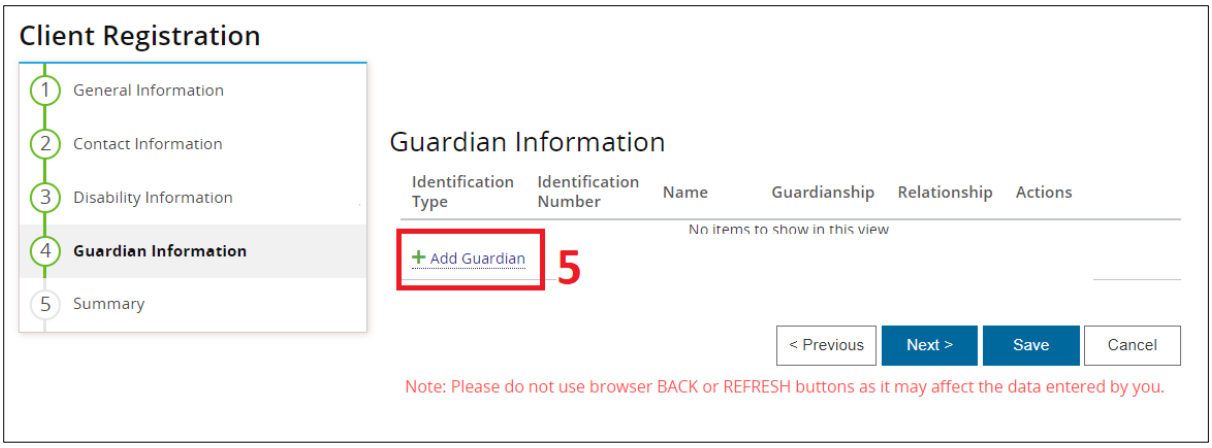


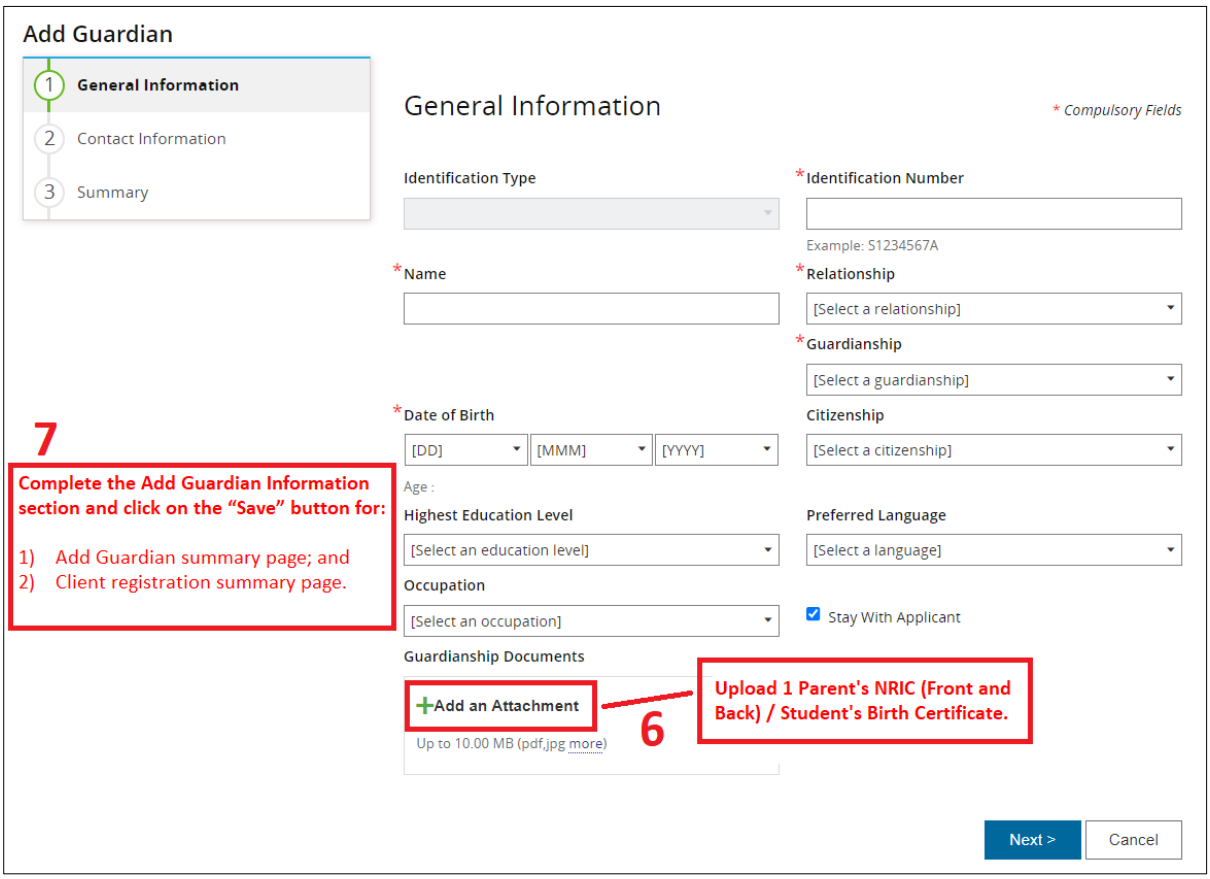
Step 4: Submit application

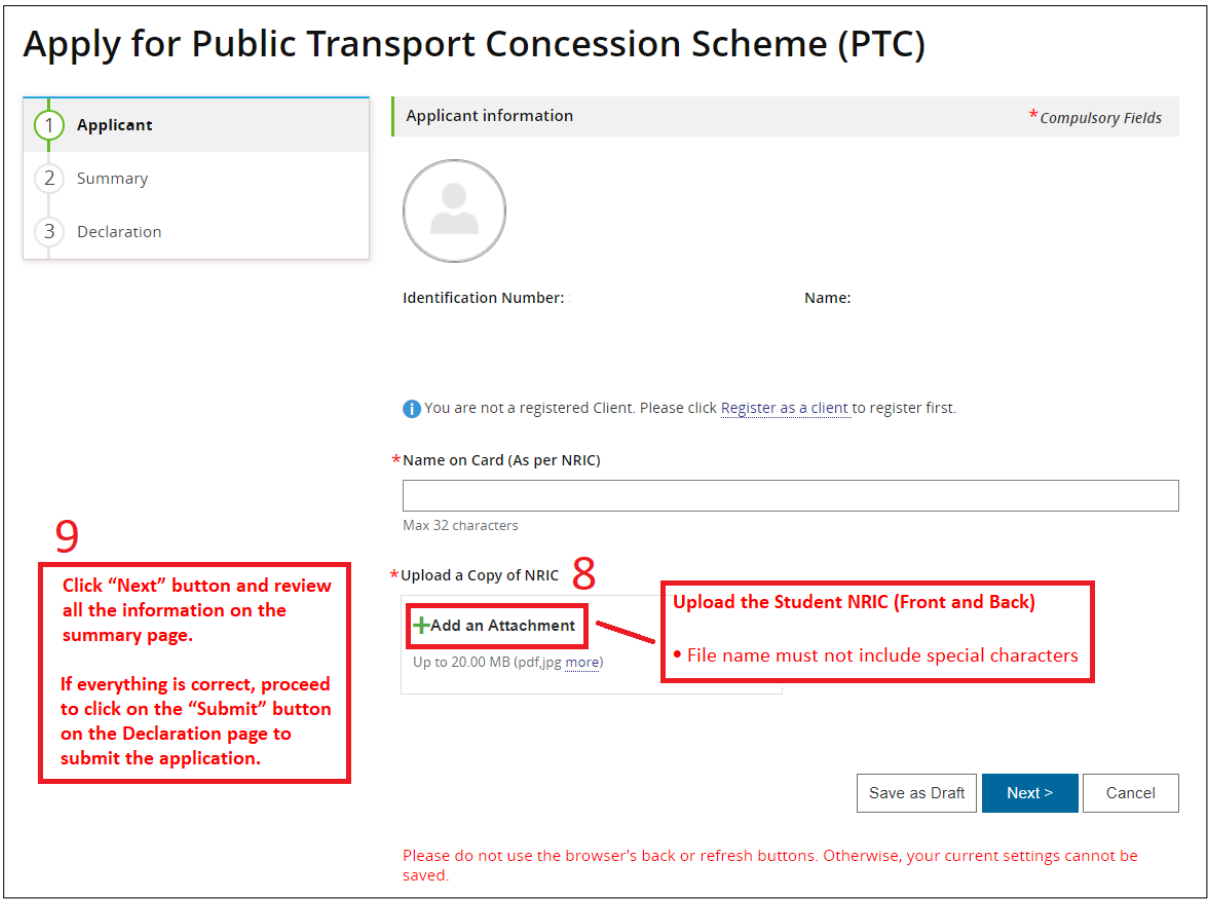



Client Registration
1 General Information
2 Contact Information
3 Disability Information
4 Guardian Information
5 Summary
General Information
* Compulsory Fields
* Upload a Photo
2
+Add an Attachment
Up to 150.02 KB (jpg more)
Upload a photograph of the student for the personalised concession card:
• the resolution must be 240 X 320 pixels
• the photograph must be taken in sufficient lighting against a white background
• file name must not include special characters
Identification Type
NRIC - SG Citizen, Permanent Resident
* Name
NURRAIHANA BINTI MOHD HUZAIMY
* Date of Birth
26 Jul 1996
Age 25 year(s) 11 month(s)
* Citizenship
[Select Citizenship]
* Gender
Male Female
Religion
[Select Religion]
Marital Status
Married
* Preferred Spoken Language
[Select Language]
Other Spoken Language
[Select Language]
3
Complete all the information on:
1) General Information
2) Contact Information
Retrieve MyInfo
Clear
Next >
Save
Cancel
Note: Please do not use browser BACK or REFRESH buttons as it may affect the data entered by you.


Client Registration
1 General Information
2 Contact Information
3 Disability Information
4 Guardian Information
5 Summary
Disability Information
* Compulsory Fields
Declared Disability Type
Physical Disability
Intellectual Disability
Visual Impairment
Hearing Impairment
Autism Spectrum Disorder
Medical Summary
+ Add Another
* Supporting Medical Document
+Add an Attachment
Up to 20.00 MB (pdf,jpg more)
4
Complete the Disability Information section and upload the student's medical document(s) / school graduation certificate.
< Previous
Next >
Save
Cancel
Note: Please do not use browser BACK or REFRESH buttons as it may affect the data entered by you.


Client Registration
1 General Information
2 Contact Information
3 Disability Information
4 Guardian Information
5 Summary
Guardian Information
Identification Type
Identification Number
Name
Guardianship
Relationship
Actions
No items to show in this view
+ Add Guardian
5
< Previous
Next >
Save
Cancel
Note: Please do not use browser BACK or REFRESH buttons as it may affect the data entered by you.


Add Guardian
1 General Information
2 Contact Information
3 Summary
General Information
* Compulsory Fields
Identification Type
*Identification Number
Example: S1234567A
*Name
*Relationship
[Select a relationship]
*Guardianship
[Select a guardianship]
*Date of Birth
[DD]
[MMM]
[YYYY]
Citizenship
[Select a citizenship]
Age :
Highest Education Level
[Select an education level]
Preferred Language
[Select a language]
Occupation
[Select an occupation]
Stay With Applicant
Guardianship Documents
+Add an Attachment
6
Up to 10.00 MB (pdf,jpg more)
Upload 1 Parent's NRIC (Front and Back) / Student's Birth Certificate.
7
Complete the Add Guardian Information section and click on the "Save" button for:
1) Add Guardian summary page; and
2) Client registration summary page.
Next >
Cancel



If you encounter any error, please screenshot the error and email to tcs@sgenable.sg for assistance.