

## STEP-BY-STEP GUIDE TO ESERVICE PWDCC SUBMISSION

### **Step 1: Locate the eService link on our Enabling Guide website**

(<https://www.enablingguide.sg/im-looking-for-disability-support/transport/persons-with-disabilities-concession-card>)

Skip To ... Site Map Text Size: A- A A+ Contrast Accessibility

Enabling Guide by SG Enable About Stories Resources Search this website

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## Persons with Disabilities Concession Card

Scheme owned by  TransitLink adding value always

TransitLink is starting the replacement of the Persons with Disabilities Concession Card in batches, starting from May 2021. Affected card holders will receive the replacement card 4 - 6 weeks before the expiry of the existing card.

Please refer to [this FAQ document](#) for more information on this card replacement.

### Overview

Under the Persons with Disabilities Concession Card Scheme, cardholders can look forward to enjoying the following benefits:

- Up to 55% off adult fares for all basic bus and train services fares
- No additional fares for distances beyond 7.2km
- Option to purchase a Monthly Concession Pass (MCP) with unlimited rides on basic bus services and trains at \$64 per month

More information on the concession scheme may be found at [TransitLink](#).

**In this section**

Overview	
Who Can Apply	
<b>How to Apply</b>	<b>1</b>
Application Process Time	
Report Faulty/Replace Card	
More Information	

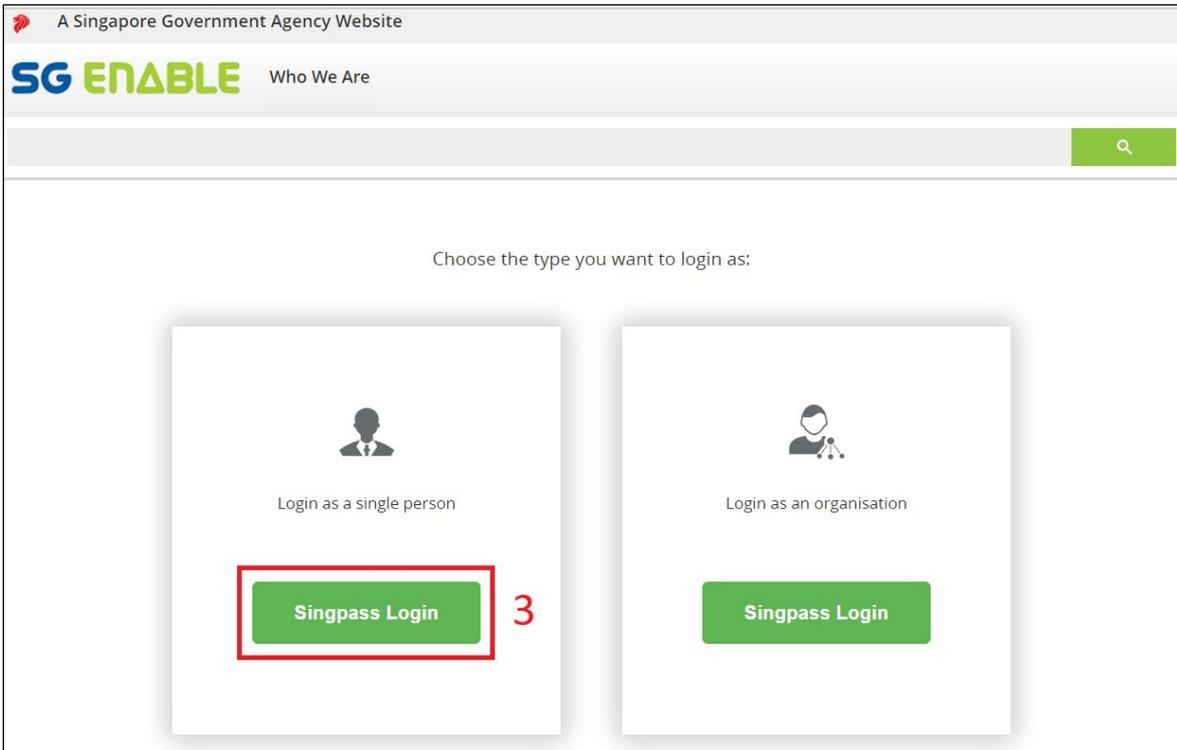
### **Submission of applications to SG Enable**

You may submit your application in the following ways:

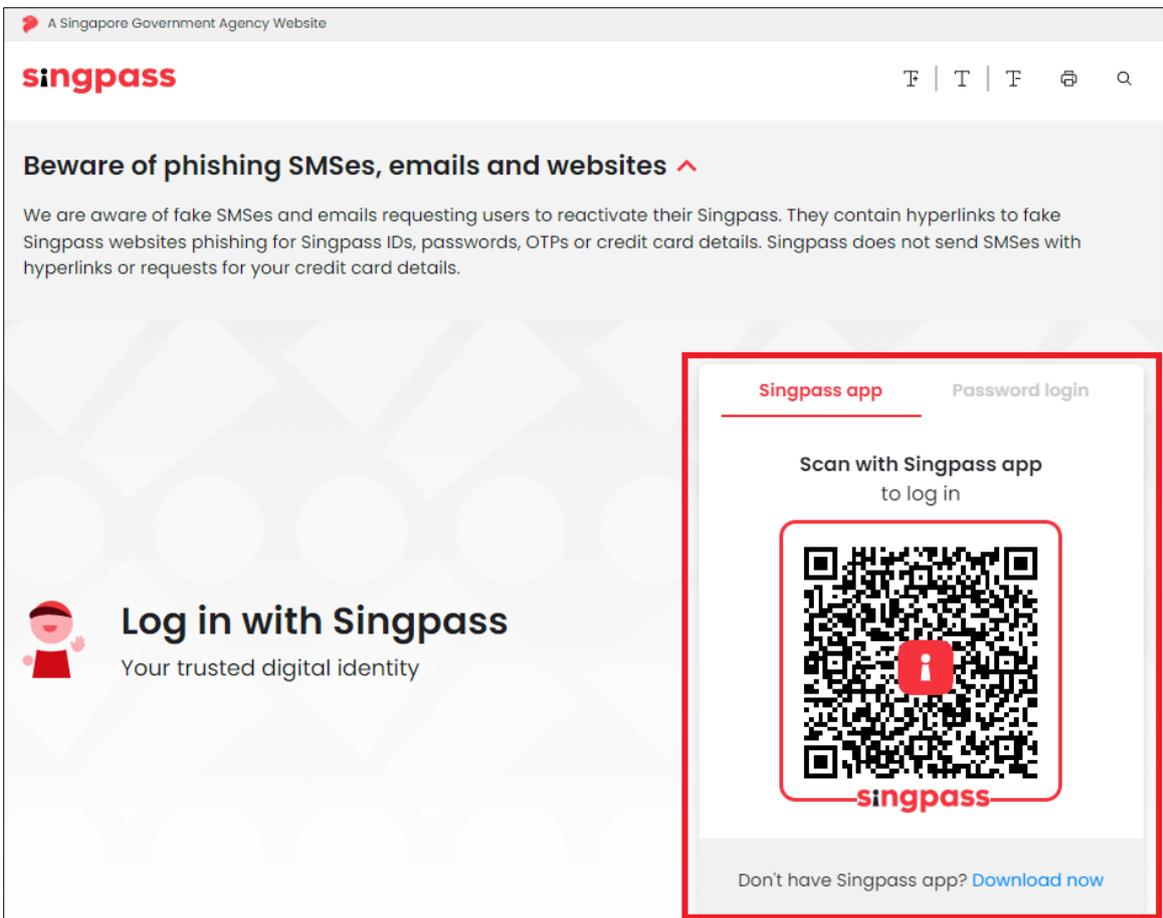
1. Online using your SingPass

Retrieve Myinfo with singpass

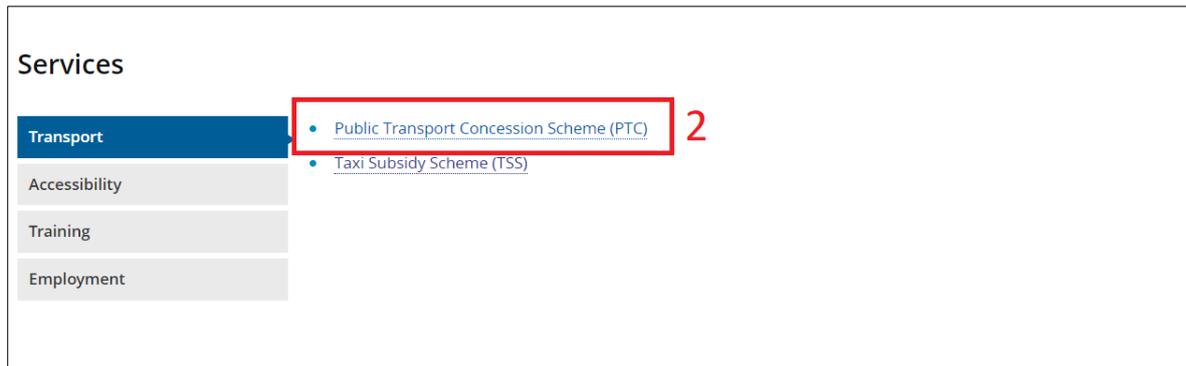
2



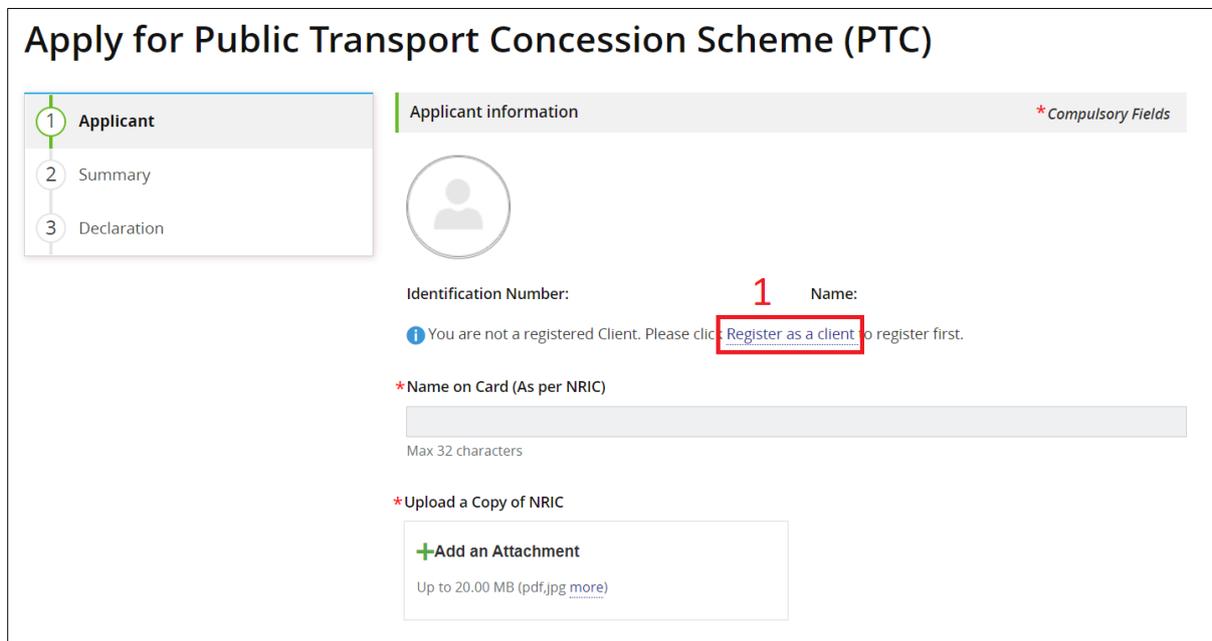
**Step 2: Log in using the SingPass of the beneficiary (Note: Log in via SingPass Mobile or Password Login)**



### Step 3: Access the PTC Scheme webpage



### Step 4: Submit application



## Client Registration

- 1 General Information
- 2 Contact Information
- 3 Disability Information
- 4 Guardian Information
- 5 Summary

### General Information

\* Compulsory Fields



\* Upload a Photo

+ Add an Attachment

Up to 150.02 KB (jpg more)

Identification Type

NRIC - SG Citizen, Permanent Resident

\* Name

NURRAIHANA BINTI MOHD HUZAIMY

\* Date of Birth

26 Jul 1996

Age 25 year(s) 11 month(s)

\* Gender

Male  Female

Marital Status

Married

\* Preferred Spoken Language

[Select Language]

\* Citizenship

[Select Citizenship]

Religion

[Select Religion]

Other Spoken Language

[Select Language]

Retrieve MyInfo

Clear

Next >

Save

Cancel

Note: Please do not use browser BACK or REFRESH buttons as it may affect the data entered by you.

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Complete all the information on:

- 1) General Information
- 2) Contact Information

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Upload a photograph of the student for the personalised concession card:

- the resolution must be 240 X 320 pixels
- the photograph must be taken in sufficient lighting against a white background
- file name must not include special characters

## Client Registration

- 1 General Information
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- 4 Guardian Information
- 5 Summary

### Disability Information

\* Compulsory Fields

Declared Disability Type

Physical Disability

Intellectual Disability

Visual Impairment

Hearing Impairment

Autism Spectrum Disorder

Medical Summary

+ Add Another

\* Supporting Medical Document

+ Add an Attachment

Up to 20.00 MB (pdf,jpg more)

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Complete the Disability Information section and upload the student's medical document(s) / school graduation certificate.

< Previous

Next >

Save

Cancel

Note: Please do not use browser BACK or REFRESH buttons as it may affect the data entered by you.

## Client Registration

- 1 General Information
- 2 Contact Information
- 3 Disability Information
- 4 Guardian Information**
- 5 Summary

### Guardian Information

Identification Type	Identification Number	Name	Guardianship	Relationship	Actions
No items to show in this view					

[+ Add Guardian](#)

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< Previous   Next >   Save   Cancel

Note: Please do not use browser BACK or REFRESH buttons as it may affect the data entered by you.

## Add Guardian

- 1 General Information**
- 2 Contact Information
- 3 Summary

### General Information

\* Compulsory Fields

Identification Type  \*Identification Number

Example: S1234567A

\*Name  \*Relationship

\*Guardianship

\*Date of Birth  [DD]  [MMM]  [YYYY]  Citizenship

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Complete the Add Guardian Information section and click on the "Save" button for:

- 1) Add Guardian summary page; and
- 2) Client registration summary page.

Age:  Highest Education Level  Preferred Language

Occupation   Stay With Applicant

#### Guardianship Documents

[+ Add an Attachment](#)

Up to 10.00 MB (pdf,jpg more)

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Upload 1 Parent's NRIC (Front and Back) / Student's Birth Certificate.

Next >   Cancel

# Apply for Public Transport Concession Scheme (PTC)

1 Applicant

2 Summary

3 Declaration

Applicant information \*Compulsory Fields



Identification Number:  Name:

**i** You are not a registered Client. Please click [Register as a client](#) to register first.

\*Name on Card (As per NRIC)

Max 32 characters

\*Upload a Copy of NRIC **8**

**+Add an Attachment**

Up to 20.00 MB (pdf,jpg [more](#))

**Upload the Student NRIC (Front and Back)**

- File name must not include special characters

Save as Draft **Next >** Cancel

Please do not use the browser's back or refresh buttons. Otherwise, your current settings cannot be saved.

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Click "Next" button and review all the information on the summary page.

If everything is correct, proceed to click on the "Submit" button on the Declaration page to submit the application.

If you encounter any error, please screenshot the error and email to [tcs@sgenable.sg](mailto:tcs@sgenable.sg) for assistance.