

Info Guide for MSF Disability Verification

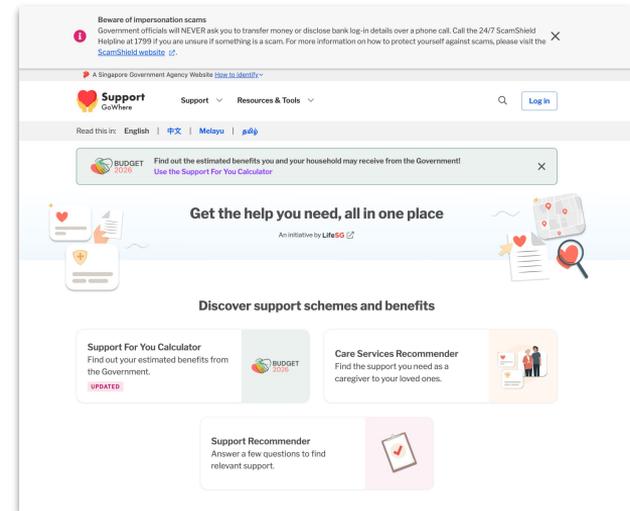
via SupportGoWhere



Contents of guide

Online verification and application for MSF Disability Verification is now available on [SupportGoWhere!](#)

1. Access MSF Disability Verification
2. Check verification
3. Apply to be verified
 - a. Document required - Disability Verification Form (DVF)
 - b. Profile
 - c. Person with Disability
 - d. Guardian / Caregiver
 - e. Terms & Conditions
 - f. Review and submit
4. View application status



[SupportGoWhere homepage](#)

1

Access MSF Disability Verification

To access, visit <https://supportgowhere.life.gov.sg/grants/pwdr/>

The screenshot shows the 'Support' website interface for MSF Disability Verification. At the top, there is a navigation bar with the 'Support' logo and a search icon. Below the navigation bar, the page title is 'MSF Disability Verification' with a sub-header 'Supported by Ministry of Social and Family Development (MSF)'. A prominent 'Important to note' box contains the following information:

- Up to \$5-20 mins to complete.
- To help you access disability support and services efficiently, we require a one-time disability verification. Once verified, it is used as proof of disability for relevant support and services.
- This MSF application for disability support or services. You will need to meet additional eligibility criteria for these (e.g. means testing) and apply for them separately.
- To get started, please check if verification is necessary by clicking the relevant buttons below.
- If verification is necessary, please note the following:
 - Proceed with the verification application process **ONLY** when you have a completed **Disability Verification Form (DVF)** endorsed by a registered healthcare professional.
 - Due to data sensitivity, we are unable to view a draft for this application process.

Below the 'Important to note' box, there is a 'New application' section with two buttons: 'As a Person with disability' and 'As a Parent (of children under 20)'. At the bottom, there is a 'MY APPLICATIONS' section with a 'Track and follow up on your submitted applications.' button and a 'View applications' button. A final link 'Have questions about your application?' is located at the bottom of the page.

MSF Disability Verification

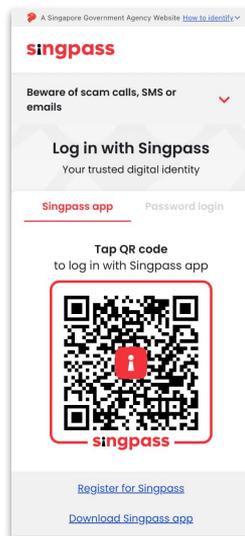
Check verification

Log in to Singpass.

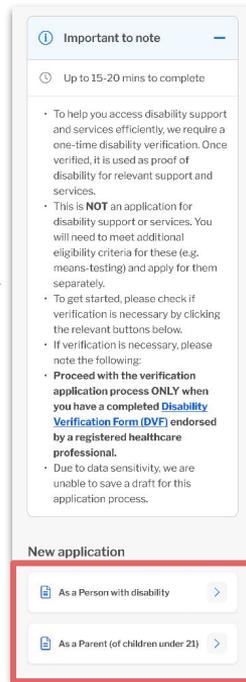
Then, select your appropriate role to proceed with verification. **If you are already verified**, a pop-up message will be shown, with system behaviour as such:

As a Person with disability: Individual will be blocked from making a duplicate application to be verified.

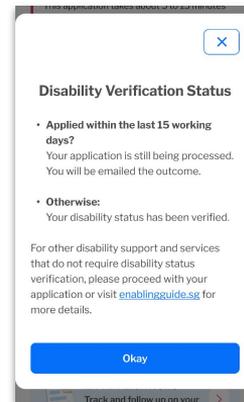
As a Parent: Individual will be informed of existing child(ren) that are verified, and can continue to make an application to verify another child



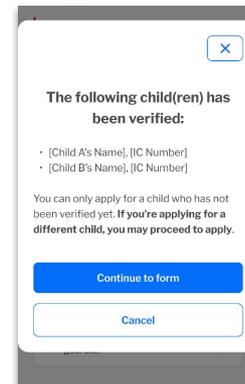
Singpass login



MSF Disability Verification



Verified as a Person with disability, or application made is still in progress (if applicable)



Parent with existing child(ren) that are verified as Person with disability

3

Apply to be verified

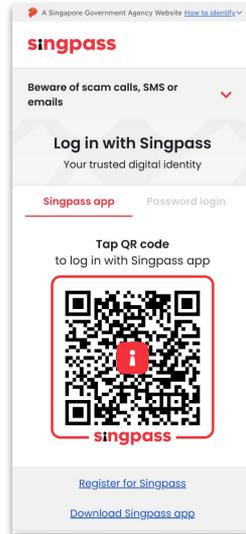
Start your application

Log in to Singpass.

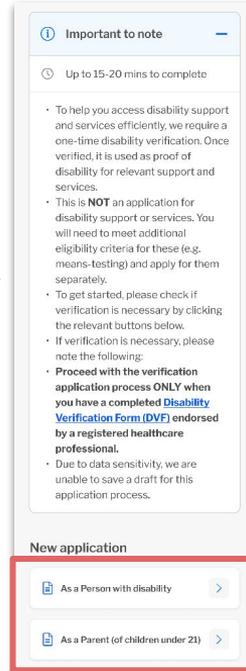
If you are not yet verified, you can proceed with application.

You may complete the form sections in any order of your preference.

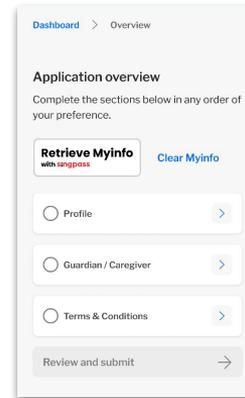
Note: No draft will be saved



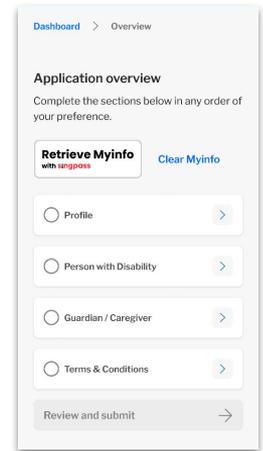
Singpass login



MSF Disability Verification



As a Person with disability - Application overview



As a Parent - Application overview

3

Apply to be verified

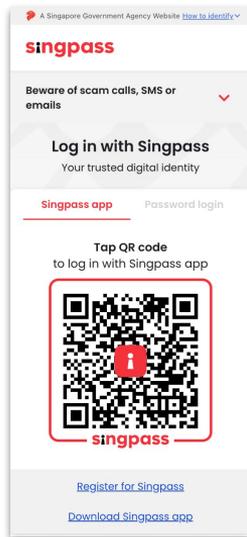
If the Person with disability (PWD) is a foreigner, they are not eligible to apply

Only Person with disability who are **Singapore Citizen/Permanent Resident** are eligible to be verified.

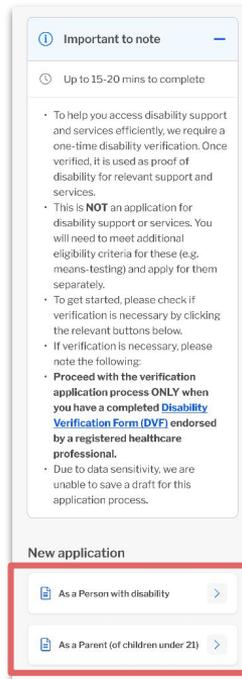
If a foreigner starts the form,

When applying **“As a Person with disability”**, the individual will be blocked from starting an application.

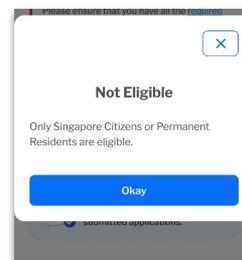
When applying **“As a Parent”**, the individual can continue to the form. However, the PWD details will need to fulfil the residential status requirement.



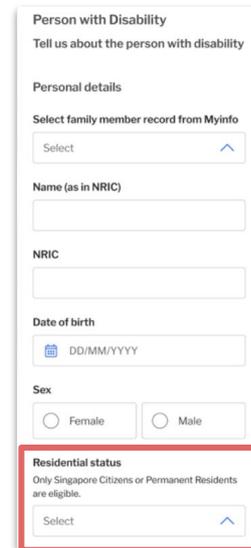
Singpass login



MSF Disability Verification



Foreigner is blocked from applying **“As a Person with disability”**



If applying **“As a Parent”**, PWD to fulfill residential status eligibility

3a Document required - Disability Verification Form

Disability Verification Form (DVF) will need to be uploaded as part of the application to get verified

Depending on the role you selected to apply as, the Disability Verification Form (DVF) will be required to be uploaded in the respective section:

- **As a Person with disability:**
DVF to be uploaded under **Profile section**
- **As a Parent:**
DVF to be uploaded under **Person with Disability section**

The Disability Verification Form can be downloaded here:

<https://enablingguide.sg/disability-verification>

 **Disability Verification Form (DVF)**

Please upload a copy of:

1. Completed DVF

Please ensure the DVF is endorsed by a registered healthcare professional before proceeding. You can [download the DVF](#) here.

File Requirements
Accepted file formats: PDF, PNG, JFIF, JPE, JPG, JPEG
Max. file size: 2 MB per file

[Select file](#)

Upload the Disability Verification Form

3b Profile

Personal details are automatically pre-filled using Myinfo data

If you have **updates to your Myinfo data**, select **Retrieve Myinfo** button to pre-fill your details again.

If your Myinfo data is incorrect, select **Clear Myinfo** to fill in details manually.

Note: if you wish to update the respective data, please contact the relevant agency.

- Visit [Singpass website](#) > FAQ.
- Search for "How do I update my profile data?"

Dashboard > Overview

Application overview
Complete the sections below in any order of your preference.

Retrieve Myinfo with singpass Clear Myinfo

Profile >

Guardian / Caregiver >

Terms & Conditions >

Review and submit →

As a Person with disability - Application overview

Dashboard > Overview

Application overview
Complete the sections below in any order of your preference.

Retrieve Myinfo with singpass Clear Myinfo

Profile >

Person with Disability >

Guardian / Caregiver >

Terms & Conditions >

Review and submit →

As a Parent - Application overview



Profile

Tell us about yourself

Personal details

Name (as in NRIC)
TAY MEILIAN SUSAN

NRIC
S0091231Z

Date of birth
02/04/2000

Sex
 Female Male

Residential status
Only Singapore Citizens or Permanent Residents are eligible.
Singapore Citizen

Race
Chinese

Residential address

Country: Retrieved latest Myinfo

Profile: Myinfo pre-filled

3c

Person with Disability

Provide the details of the Person with Disability

Note: If you selected to apply '**As a Parent**', you will need to provide the details of the Person with Disability that you are applying on behalf of.

Person with Disability
Tell us about the person with disability

Personal details

Select family member record from Myinfo

Name (as in NRIC)

NRIC

Date of birth

Sex
 Female Male

Residential status
Only Singapore Citizens or Permanent Residents are eligible.

Race

Please upload a copy of:

Main applicant: As a Parent

Indicate any guardians and/or caregivers

Note: If you selected to apply as either **'As a Person with disability'** or **'As a Parent'**, you will need to provide the information on PWD's guardian(s) and/or caregiver(s) if any.

Guardian/Caregiver
Please complete the Profile section before proceeding

Do you have guardians / caregivers (including parents)?

Yes

No

How many guardians / caregivers (including parents)?

2

Guardian/Caregiver details

Guardian/Caregiver 1

Name (as in NRIC/FIN)

NRIC/FIN

Main applicant: As a Person with disability

Guardian / Caregiver
Please complete the Person with Disability section before proceeding

Does the person with disability have other guardians / caregivers (including parents)?

Yes

No

How many other guardians / caregivers does the person with disability have, excluding yourself?

2

Guardian / Caregiver details

Guardian / Caregiver 1

Name (as in NRIC/FIN)

NRIC/FIN

Main applicant: As a Parent

3e Terms & Conditions

Read and acknowledge Terms & Conditions

Note: If you selected to apply '**As a Parent**', you can share any additional supporting documents (such as the proof of relationship with the Person with disability) at the section below the Terms & Conditions.

The screenshot shows the 'Terms & Conditions' section of a form. It includes a heading 'Terms & Conditions' and a sub-heading 'Consent to data sharing'. The main text asks the user to read and acknowledge the terms and conditions. Below this, there is a list of three numbered points explaining why personal information is required for operational and analytical purposes.

Terms & Conditions
Please read and acknowledge the terms and conditions

Consent to data sharing

1. I understand that the Singapore Public Agencies and Participating Organisations require my Personal Information for the following operational and analytical purposes:
 - a. to verify the identity and relationship of me and my family, for the Services or Schemes;
 - b. to conduct outreach to me and my family to inform us about, and to encourage us to apply for, the Services or Schemes;
 - c. to determine the eligibility of me and my family for the Services or Schemes;

Terms & Conditions (1/2)

The screenshot shows the continuation of the 'Terms & Conditions' section. It includes a statement of understanding and a checkbox for consent. Below this, there is a section for 'Additional documents, if any' with a file upload area and a 'Select file' button. At the bottom, there are two buttons: 'Next: Overview' and 'Back to overview'.

4. I have read and understood this consent form fully, including the attached [Terms of Consent](#). I declare that the information that I have provided is accurate at the time I submit this form.

I acknowledge and consent to the terms above.

Additional documents, if any

Other supporting documents (optional)

Please upload a copy of:

1. Proof of relationship (e.g. birth certificate)

File Requirements
Accepted file formats: PDF, PNG, JFIF, JPE, JPG, JPEG
Max. file size: 2 MB per file

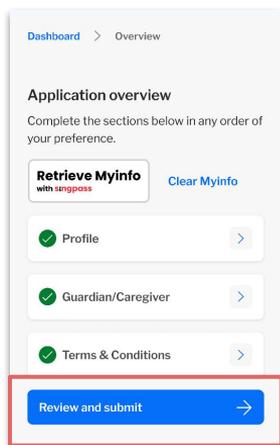
Select file

Next: Overview

Back to overview

Terms & Conditions (2/2)

Review all details before submitting your application



Dashboard > Overview

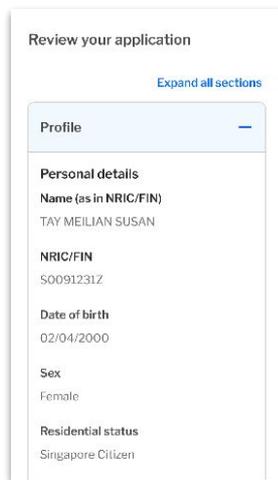
Application overview

Complete the sections below in any order of your preference.

Retrieve Myinfo win ssgpss [Clear Myinfo](#)

- Profile >
- Guardian/Caregiver >
- Terms & Conditions >
- Review and submit** >

Application overview



Review your application [Expand all sections](#)

Profile -

Personal details

Name (as in NRIC/FIN)
TAY MEILIAN SUSAN

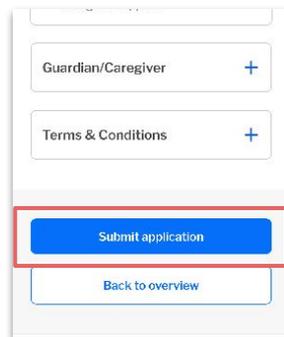
NRIC/FIN
S0091231Z

Date of birth
02/04/2000

Sex
Female

Residential status
Singapore Citizen

Review (1/2)



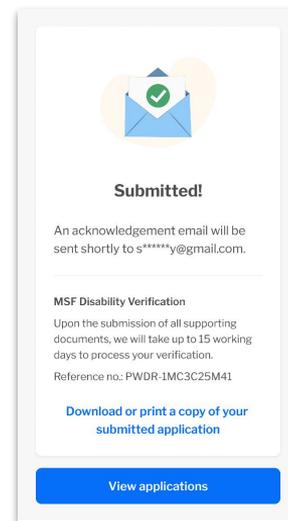
Guardian/Caregiver +

Terms & Conditions +

Submit application

[Back to overview](#)

Review (2/2)



Submitted!

An acknowledgement email will be sent shortly to s*****y@gmail.com.

MSF Disability Verification

Upon the submission of all supporting documents, we will take up to 15 working days to process your verification.
Reference no: PWDR-1MC3C25M41

[Download or print a copy of your submitted application](#)

[View applications](#)

Application submitted

4

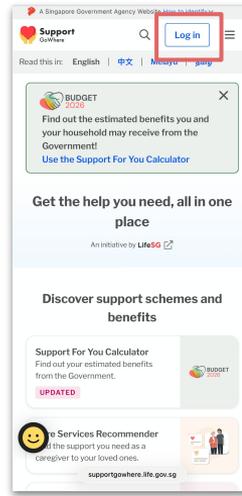
View application status

Log in and view application status from My Applications

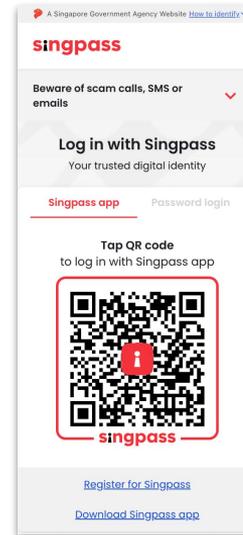
Visit [SupportGoWhere](#).

Login from the navigation bar, to access **My Applications**.

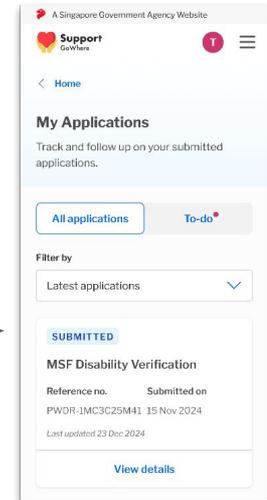
You can track your application status across multiple schemes via the '**All applications**' tab.



Log in from navigation bar



Singpass login



My Applications:
View overall status for MSF Disability Verification under 'All applications' tab



Need help with online application?

 msfdisability@bizlink.org.sg

 6436 6635