

Info Guide for MSF Disability Verification

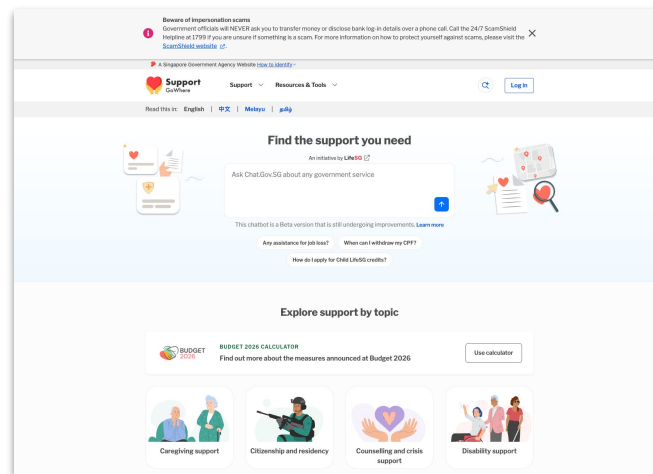
via SupportGoWhere



Contents of guide

Online verification and application for MSF Disability Verification is now available on SupportGoWhere!

1. Check disability status
2. Access MSF Disability Verification application
3. Apply to be verified
 - a. Document required - Disability Verification Form (DVF)
 - b. Profile
 - c. Person with Disability
 - d. Guardian / Caregiver
 - e. Terms & Conditions
 - f. Review and submit
4. View application status



[SupportGoWhere homepage](#)

1

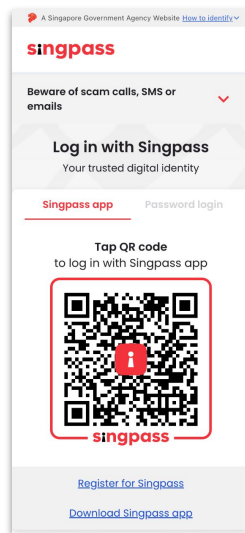
Check disability status

Check disability status

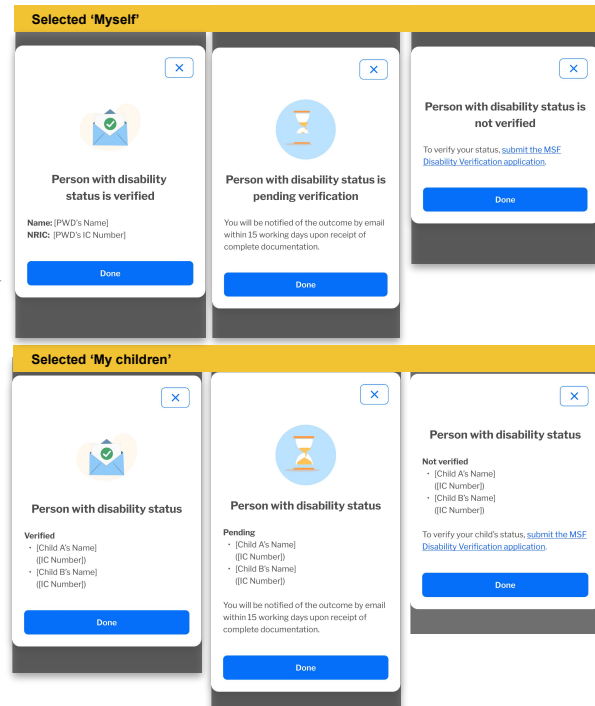
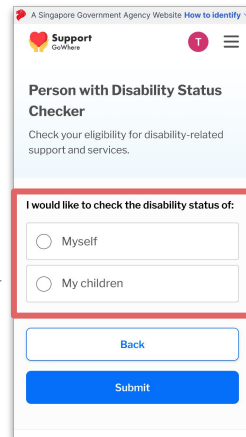
Visit the following and log in to Singpass:

<https://supportgowhere.life.gov.sg/status/pwdr>

Select your appropriate role to check on disability status.



Singpass login

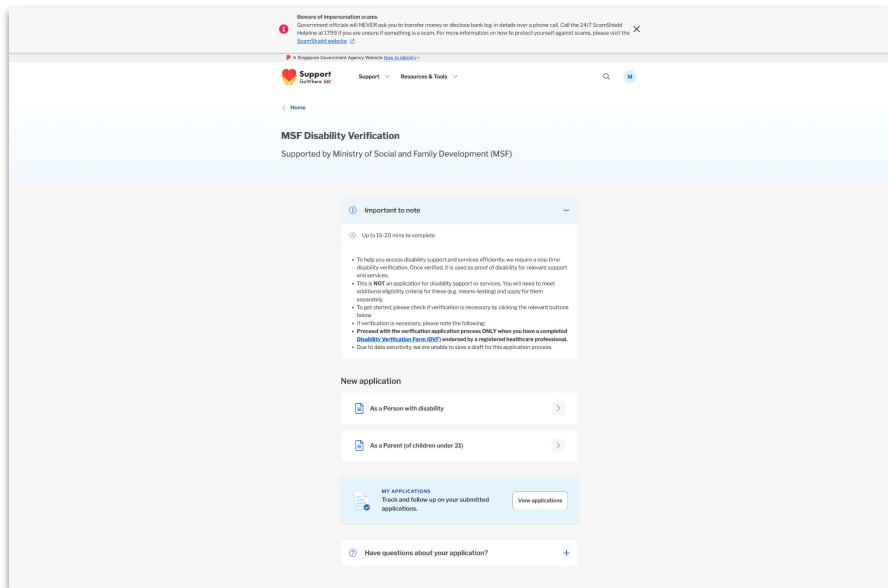


Various statuses will be reflected accordingly - verified / pending verification / not verified

2

Access MSF Disability Verification application

To access, visit <https://supportgowhere.life.gov.sg/grants/pwdr/>



MSF Disability Verification

3

Apply to be verified

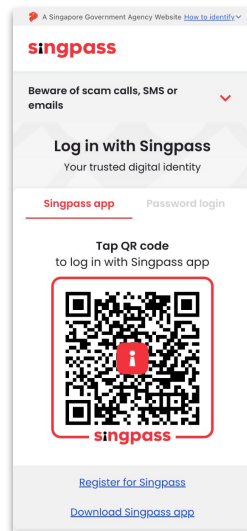
Start your application

Log in to Singpass.

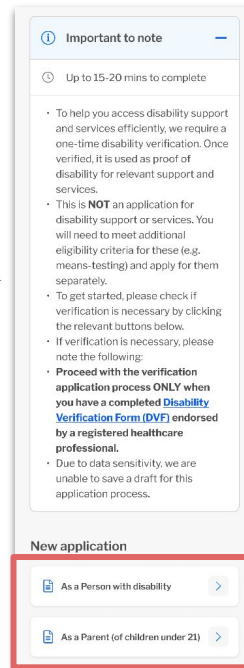
If you are not yet verified, you can proceed with application. You may complete the form sections **in any order of your preference**.

Note:

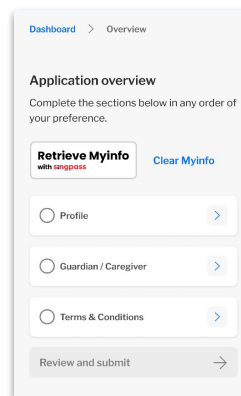
- No draft will be saved
- **As a Person with disability:** Individual will be blocked from making a duplicate application to be verified
- **As a Parent (of children under 21):** Individual will be informed of existing child(ren) that are verified, and can continue to make an application to verify another child



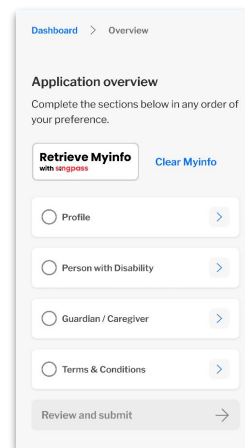
Singpass login



MSF Disability Verification



As a Person with disability - Application overview



As a Parent - Application overview

3

Apply to be verified

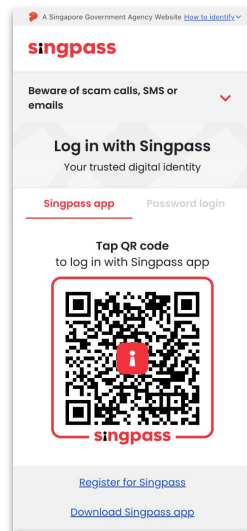
If the Person with disability (PWD) is a foreigner, they are not eligible to apply

Only Person with disability who are **Singapore Citizen/Permanent Resident** are eligible to be verified.

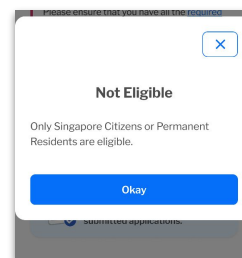
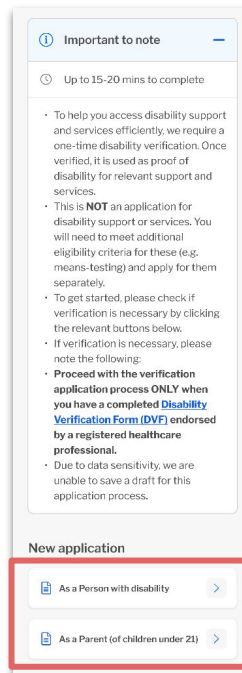
If a foreigner starts the form,

When applying “**As a Person with disability**”, the individual will be blocked from starting an application.

When applying “**As a Parent (of children under 21)**”, the individual can continue to the form. However, the PWD details will need to fulfil the residential status requirement.



Singpass login



Foreigner is blocked from applying as a Person with disability

If applying as a Parent, PWD to fulfill residential status eligibility

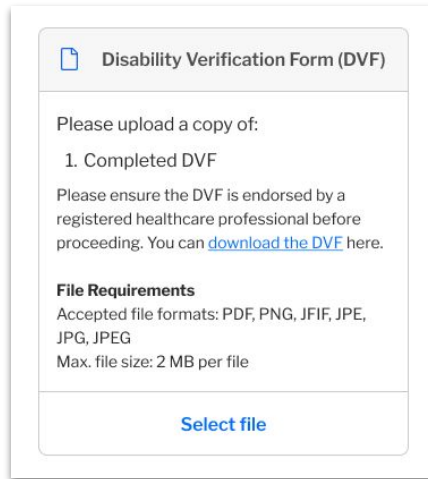
Disability Verification Form (DVF) will need to be uploaded as part of the application to get verified

Depending on the role you selected to apply as, the Disability Verification Form (DVF) will be required to be uploaded in the respective section:

- **As a Person with disability:**
DVF to be uploaded under **Profile section**
- **As a Parent (of children under 21):**
DVF to be uploaded under **Person with Disability section**

The Disability Verification Form can be downloaded here:

<https://enablingguide.sg/disability-verification>



The screenshot shows a web interface for uploading a Disability Verification Form (DVF). At the top, there is a header with a document icon and the text "Disability Verification Form (DVF)". Below this, the text "Please upload a copy of:" is followed by a numbered list: "1. Completed DVF". A paragraph follows, stating: "Please ensure the DVF is endorsed by a registered healthcare professional before proceeding. You can [download the DVF](#) here." Below this is a section titled "File Requirements" which lists: "Accepted file formats: PDF, PNG, JFIF, JPE, JPG, JPEG" and "Max. file size: 2 MB per file". At the bottom of the form area is a blue button labeled "Select file".

Upload the Disability Verification Form

Personal details are automatically pre-filled using Myinfo data

If you have **updates to your Myinfo data**, select **Retrieve Myinfo** button to pre-fill your details again.

If your Myinfo data is incorrect, select **Clear Myinfo** to fill in details manually.

Note: if you wish to update the respective data, please contact the relevant agency.

- Visit [Singpass website](#) > FAQ.
- Search for "How do I update my profile data?"

Dashboard > Overview

Application overview
Complete the sections below in any order of your preference.

Retrieve Myinfo
with singpass

Clear Myinfo

☐ Profile >

☐ Guardian / Caregiver >

☐ Terms & Conditions >

Review and submit →

As a Person with disability - Application overview

Dashboard > Overview

Application overview
Complete the sections below in any order of your preference.

Retrieve Myinfo
with singpass

Clear Myinfo

☐ Profile >

☐ Person with Disability >

☐ Guardian / Caregiver >

☐ Terms & Conditions >

Review and submit →

As a Parent - Application overview



Profile

Tell us about yourself

Personal details

Name (as in NRIC)
TAY MEILIAN SUSAN

NRIC
S0091231Z

Date of birth
02/04/2000

Sex
☒ Female ☐ Male

Residential status
Only Singapore Citizens or Permanent Residents are eligible.
Singapore Citizen

Race
Chinese

Residential address
Country: Singapore

Retrieved latest Myinfo

Profile: Myinfo pre-filled

Provide the details of the Person with Disability

Note: If you selected to apply '**As a Parent (of children under 21)**', you will need to provide the details of the Person with Disability that you are applying on behalf of.

Person with Disability

Tell us about the person with disability

Personal details

Select family member record from Myinfo

Select

Name (as in NRIC)

NRIC

Date of birth

DD/MM/YYYY

Sex

☐ Female

☐ Male

Residential status

Only Singapore Citizens or Permanent Residents are eligible.

Select

Race

Select

NRIC or Birth Certificate

Please upload a copy of:

Main applicant: As a Parent

Indicate any guardians and/or caregivers

Note: If you selected to apply as either '**As a Person with disability**' or '**As a Parent (of children under 21)**', you will need to provide the information on PWD's guardian(s) and/or caregiver(s) if any.

Guardian/Caregiver
Please complete the Profile section before proceeding

Do you have guardians / caregivers (including parents)?

☒ Yes

☐ No

How many guardians / caregivers (including parents)?

2

Guardian/Caregiver details

Guardian/Caregiver 1

Name (as in NRIC/FIN)

NRIC/FIN

Main applicant: As a
Person with disability

Guardian / Caregiver
Please complete the Person with Disability section before proceeding

Does the person with disability have other guardians / caregivers (including parents)?

☒ Yes

☐ No

How many other guardians / caregivers does the person with disability have, excluding yourself?

2

Guardian / Caregiver details

Guardian / Caregiver 1

Name (as in NRIC/FIN)

NRIC/FIN

Main applicant: As a
Parent

Read and acknowledge Terms & Conditions

Note: If you selected to apply **'As a Parent (of children under 21)'**, you can share any additional supporting documents (such as the proof of relationship with the Person with disability) at the section below the Terms & Conditions.

Terms & Conditions

Please read and acknowledge the terms and conditions

Consent to data sharing —

1. I understand that the Singapore Public Agencies and Participating Organisations require my Personal Information for the following operational and analytical purposes:
- a. to verify the identity and relationship of me and my family, for the Services or Schemes;
- b. to conduct outreach to me and my family to inform us about, and to encourage us to apply for, the Services or Schemes;
- c. to determine the eligibility of me and my family for the Services or Schemes;

Terms & Conditions (1/2)

4. I have read and understood this consent form fully, including the attached [Terms of Consent](#). I declare that the information that I have provided is accurate at the time I submit this form.

☐ I acknowledge and consent to the terms above.

Additional documents, if any

Other supporting documents (optional)

Please upload a copy of:

1. Proof of relationship (e.g. birth certificate)

File Requirements
Accepted file formats: PDF, PNG, JFIF, JPE, JPG, JPEG
Max. file size: 2 MB per file

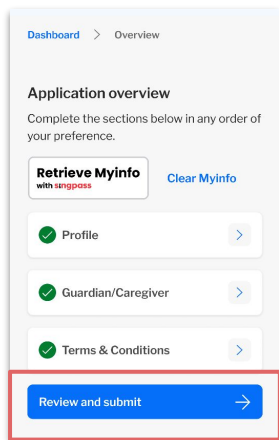
Select file

Next: Overview

Back to overview

Terms & Conditions (2/2)

Review all details before submitting your application



Dashboard > Overview

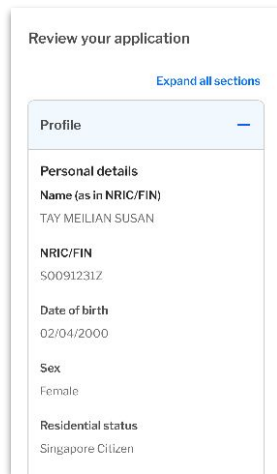
Application overview

Complete the sections below in any order of your preference.

Retrieve Myinfo with singpass [Clear Myinfo](#)

- ☒ Profile >
- ☒ Guardian/Caregiver >
- ☒ Terms & Conditions >
- Review and submit** →

Application overview



Review your application [Expand all sections](#)

Profile —

Personal details

Name (as in NRIC/FIN)
TAY MEILIAN SUSAN

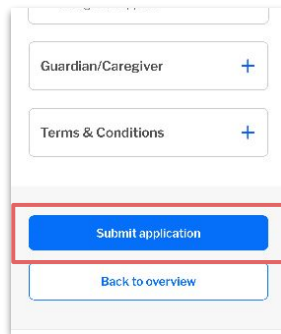
NRIC/FIN
S0091231Z

Date of birth
02/04/2000

Sex
Female

Residential status
Singapore Citizen

Review (1/2)



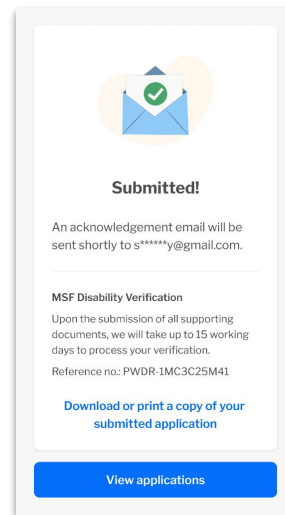
Guardian/Caregiver +

Terms & Conditions +

Submit application

[Back to overview](#)

Review (2/2)



Submitted!

An acknowledgement email will be sent shortly to s*****y@gmail.com.

MSF Disability Verification

Upon the submission of all supporting documents, we will take up to 15 working days to process your verification.
Reference no: PWDR-1MC3C25M41

[Download or print a copy of your submitted application](#)

[View applications](#)

Application submitted

4

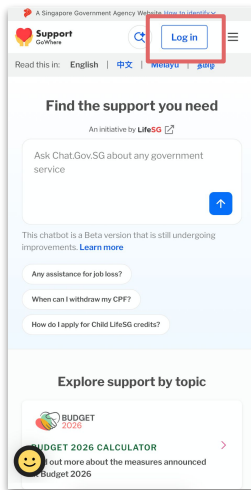
View application status

Log in and view application status from My Applications

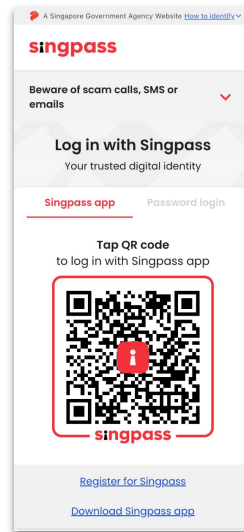
Visit [SupportGoWhere](#).

Login from the navigation bar, to access **My Applications**.

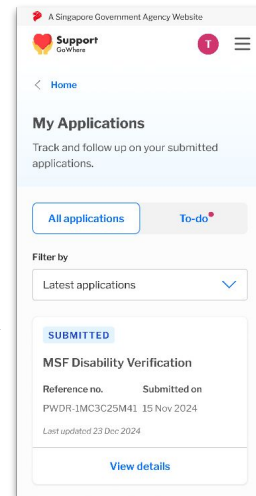
You can track your application status across multiple schemes via the '**All applications**' tab.



Log in from navigation bar



Singpass login



My Applications:
View overall status for MSF Disability Verification under 'All applications' tab



Need help with online application?

 msfdisability@certisgroup.com

 6436 3935